

VISION GROUP

Connected Coolers Service

Application Guide

October 2024

APPLICATION FEATURES

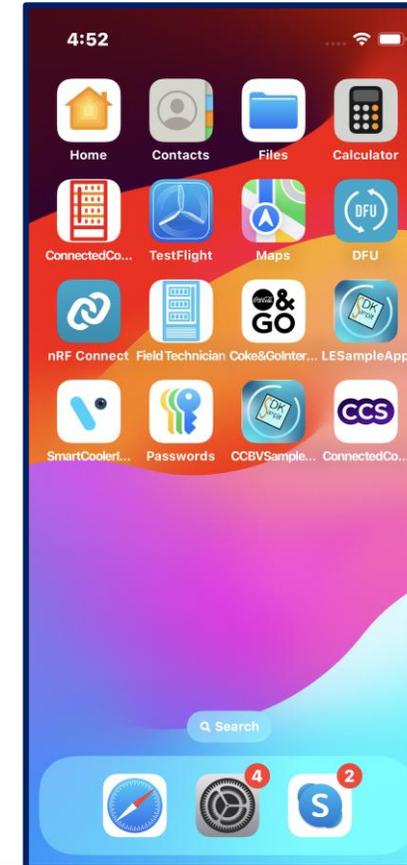
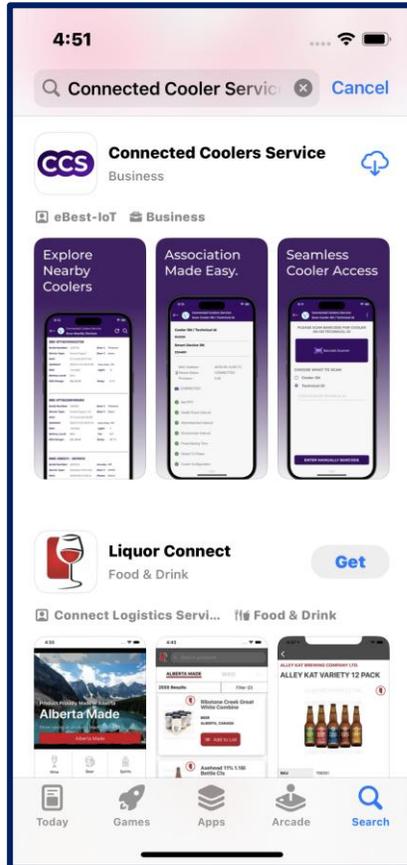
- ✓ **ASSOCIATE SMART DEVICE TO COOLER** – To the Association Of a Smart Device With a Cooler.
- ✓ **SCAN COOLER** – To Download Data And Removing Association From a Cooler.
- ✓ **CHANGE CONTROLLER SETTINGS** – To Change the Controller Parameters Of a Cooler.
- ✓ **CHECK COOLER STATUS** – To Check Cooler Association Status.
- ✓ **SCAN NEARBY DEVICES** – To Check Smart Device Advertisement Status.
- ✓ **GATEWAY SETTINGS** – To Check/Update Gateway Device Settings.
- ✓ **FIX FAULTY DEVICES** – To Fix the Faulty Devices.
- ✓ **TEST AND VERIFY** – To verify the Faulty Device after Fix.



APPLICATION INSTALLATION

Please remember the following instructions: Open the Play Store on an Android device or the App Store on an iOS device. Search for the "CONNECTED COOLERS SERVICE" application and install it.

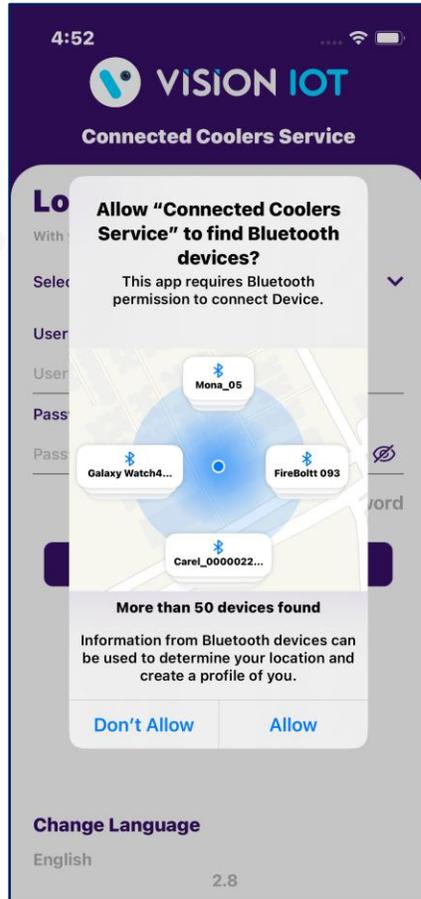
Remember to delete the previous version of the application before installing a new version.



APPLICATION PERMISSION

After initial Installation & launch, the Application will ask for permission to access.

Choose Server: For CCH, the server should be ATOS Codex, for other customers and QA, another server should be chosen.



LOCATION PERMISSION

- For Location (so beacons can be found) - **Choose Allow While Using App on iOS 13 and above and for Android OS 10 and Above.**
- Then Go to the Settings > Application List > Location > Allow Location Access option is "Always".

NOTIFICATION PERMISSION

- Send notifications (to inform of data download) -> Choose "Allow"

BLUETOOTH PERMISSION

- Access the Bluetooth (to scan barcodes) – the first prompt on the Outlet screen -> Choose "OK".



LOGIN

After successfully installing the Connected Cooler Service Application. Open the Application, and the application will redirect to Login Page. Select the server from the server list and Login with valid user Credentials.

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Connected Coolers Service

Login

With your account

Vision Iot

Username
Akash_Tech

Password

Forgot Password

Login

Change Language
English

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- Bluetooth also should be enabled as well as location services.
- The application requires an internet connection for initial login.
- After the initial login the application can work and the same username & password as the one in the online login is used.
- Minimum device requirements – Device Has 4 GB and Up RAM at least and Bluetooth Version 4.2 and above.
- The Minimum OS version of mobile is iOS 13 and above and for Android OS 10 and Above.



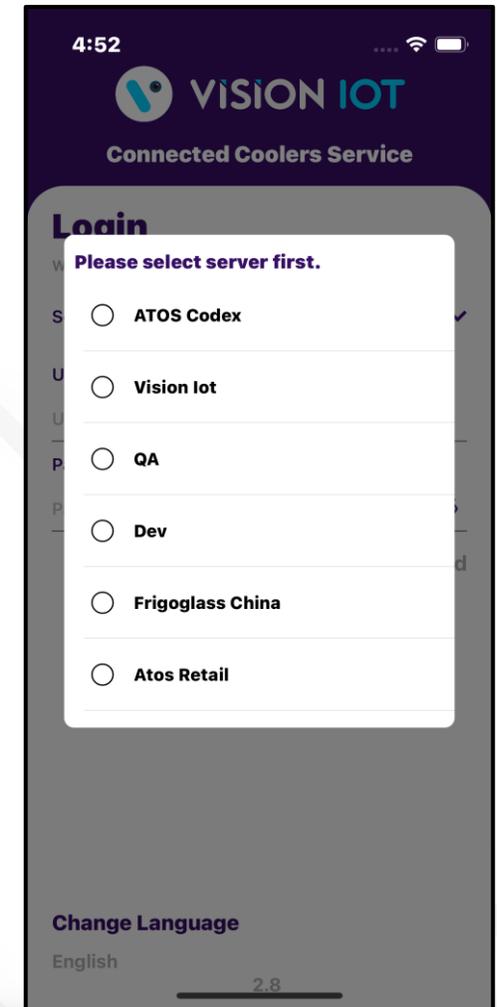
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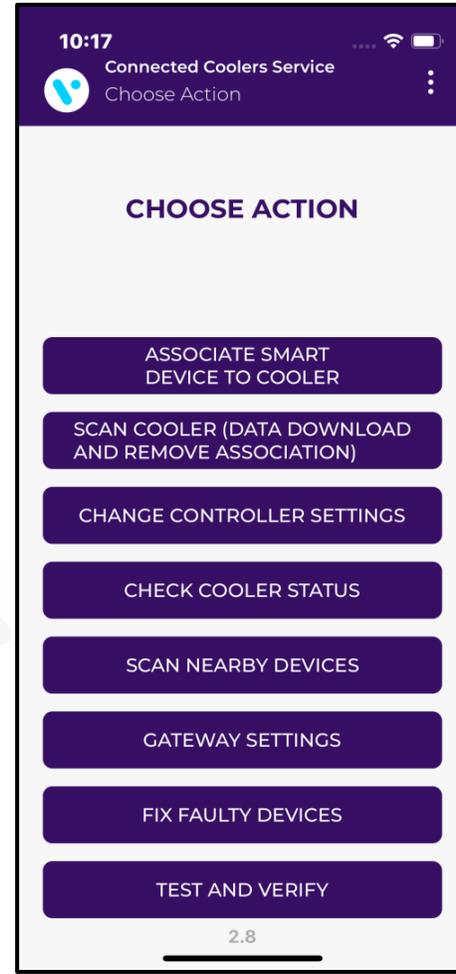
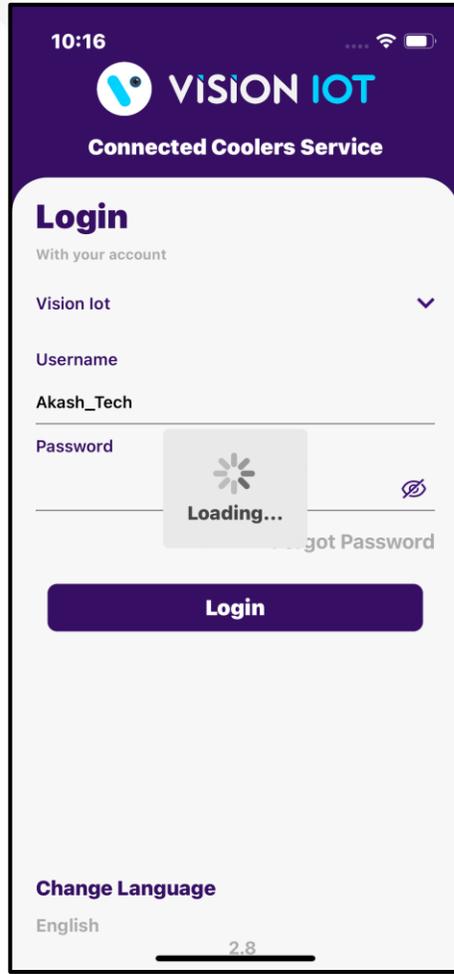
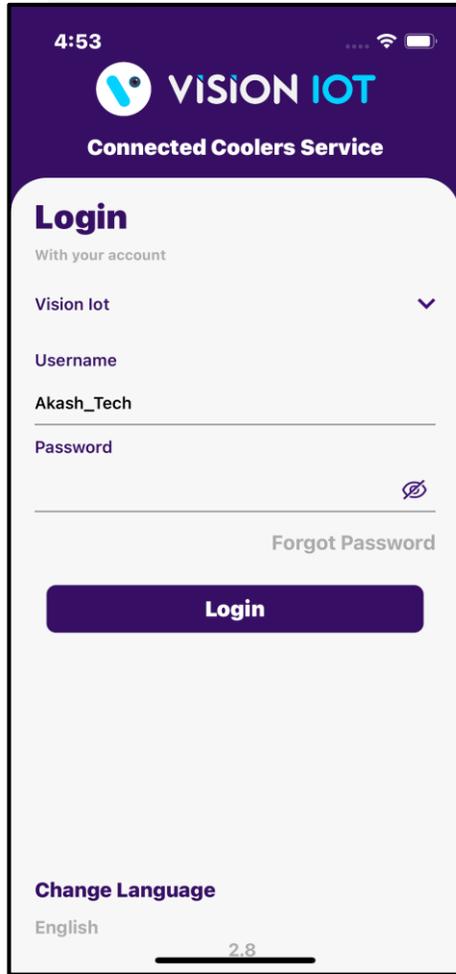
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- ✓ Select Server shows several options, depending on the Client and Factory you should choose a different option,
 - For CCH installations from Romania and Russia choose the **ATOS Codex** server.
 - For CCH installations from China choose the **Frigoglass China** server.
 - For Other installations choose **Vision IOT** or contact the **VISION IOT** Team.
- ✓ If a user is logging in for a first-time Username (User ID) and Password should be entered, and Language should be chosen. The username and password are case-sensitive.
- ✓ To change the language, tap on **Change Language** and use can choose the language. Currently, there is English language support available.



Provide valid credentials and tap on the Login button, please be advised that the application will need some time to download data from the cloud.

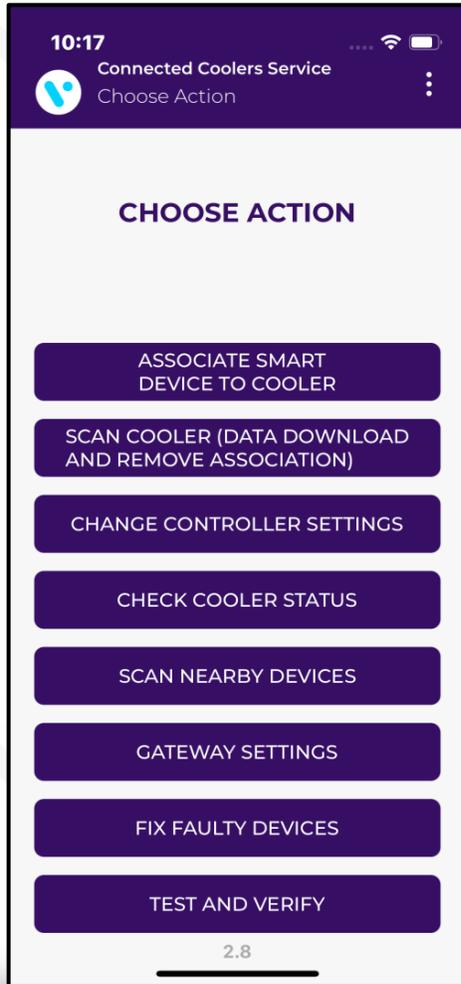


Note
Internet connectivity is required during login otherwise login will fail, and the application will show network errors.



CONNECTED COOLER SERVICE – CHOOSE ACTION

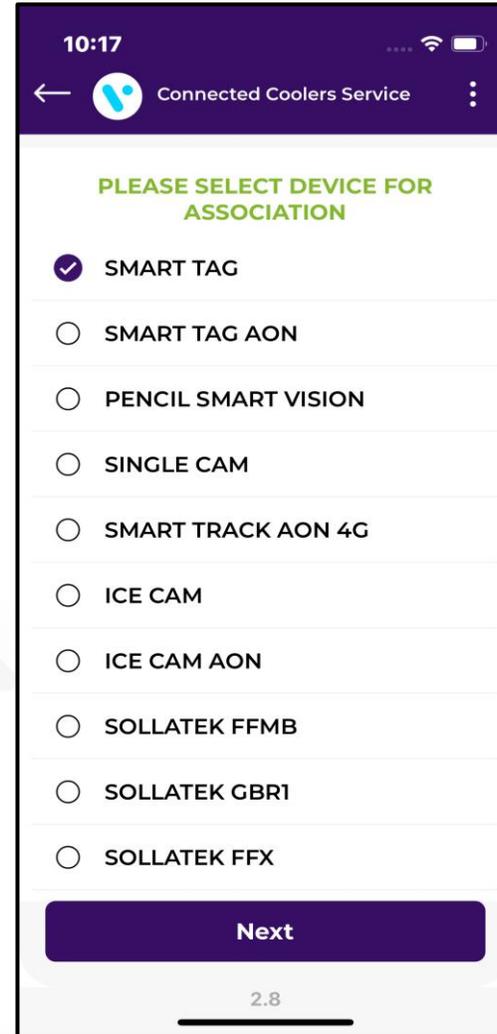
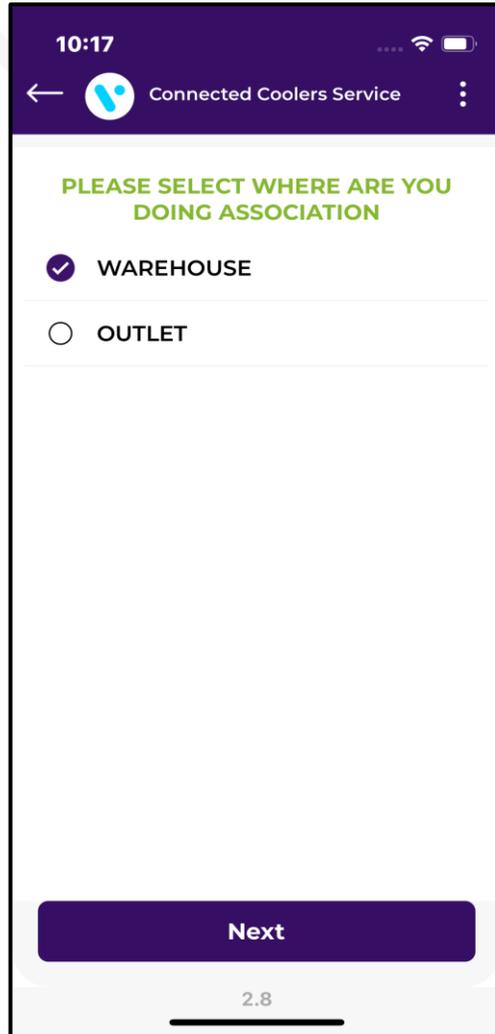
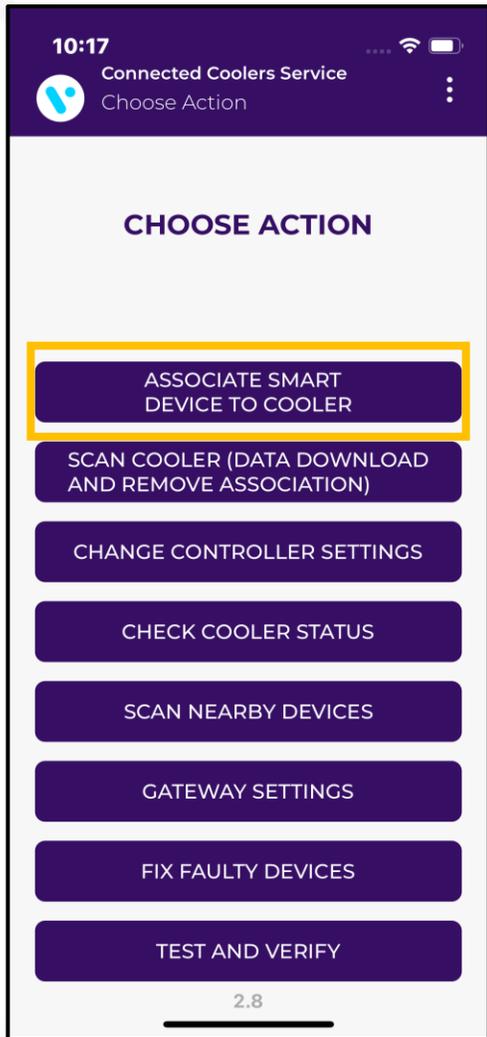
After successful login, the following screen will appear. Please choose an ACTION from the list as per the required operation.



- ✓ **ASSOCIATE SMART DEVICE TO COOLER** – To the Association Of a Smart Device With A Cooler.
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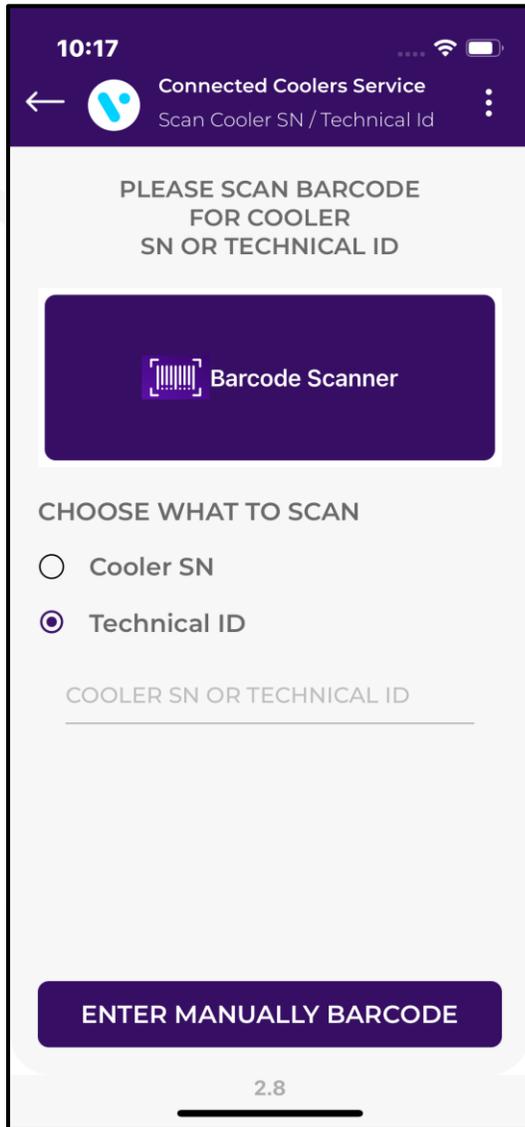


ASSOCIATE SMART DEVICE TO COOLER - ASSOCIATE SMART DEVICE



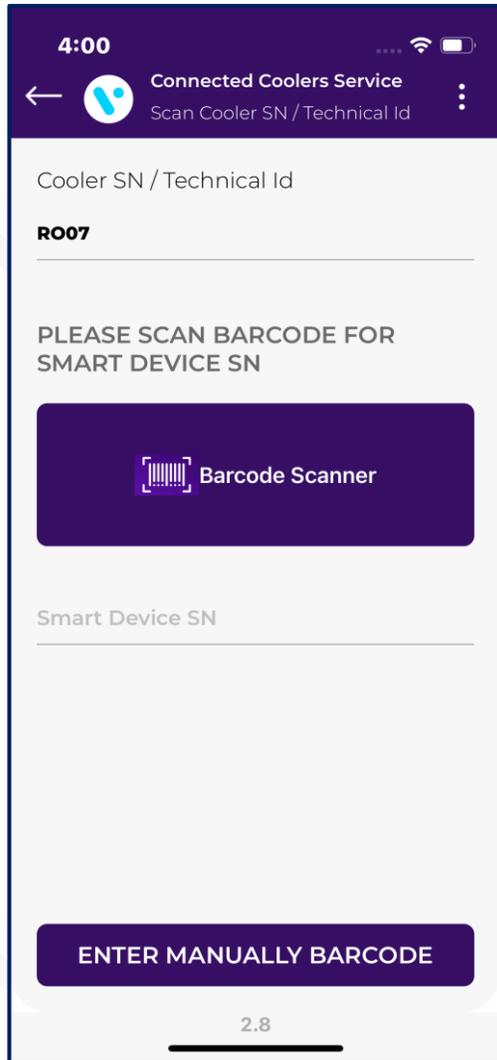
- After successful login select the ASSOCIATE SMART DEVICE TO COOLER option for associating a smart device with a cooler.
- Please choose one of the two options and tap on NEXT (see the second screenshot).
Note – Sollatek Devices associated with the warehouse will automatically be put into deep sleep mode after the association is completed.
- After choosing one of the two options the following screen will appear. If a SmartTag is associated, please choose SMART TAG and click on START.
Note: Select Device Type as Per Smart Device Type Which needs to be associated.





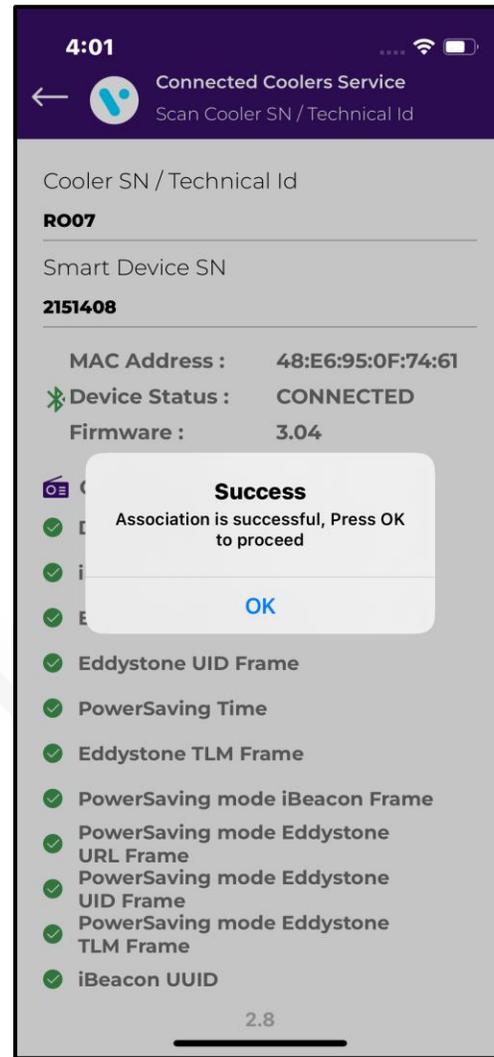
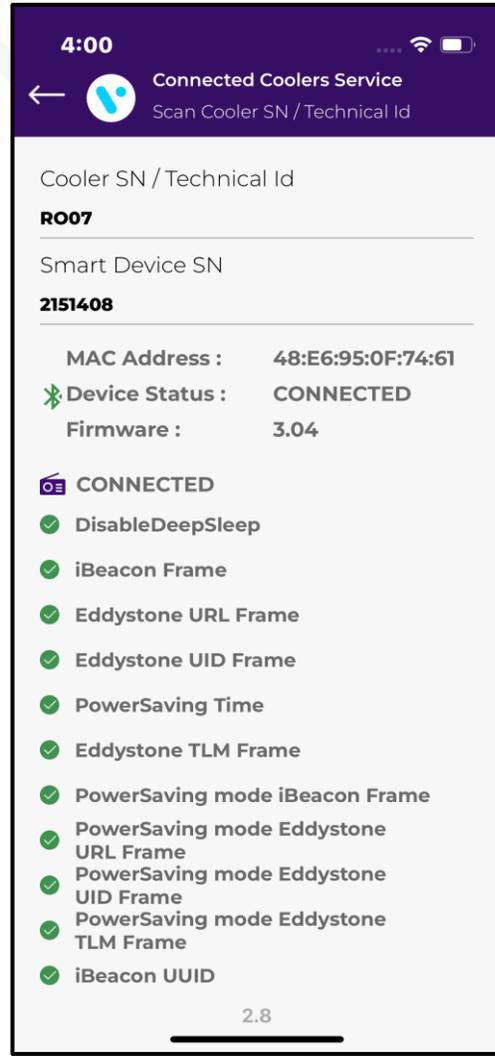
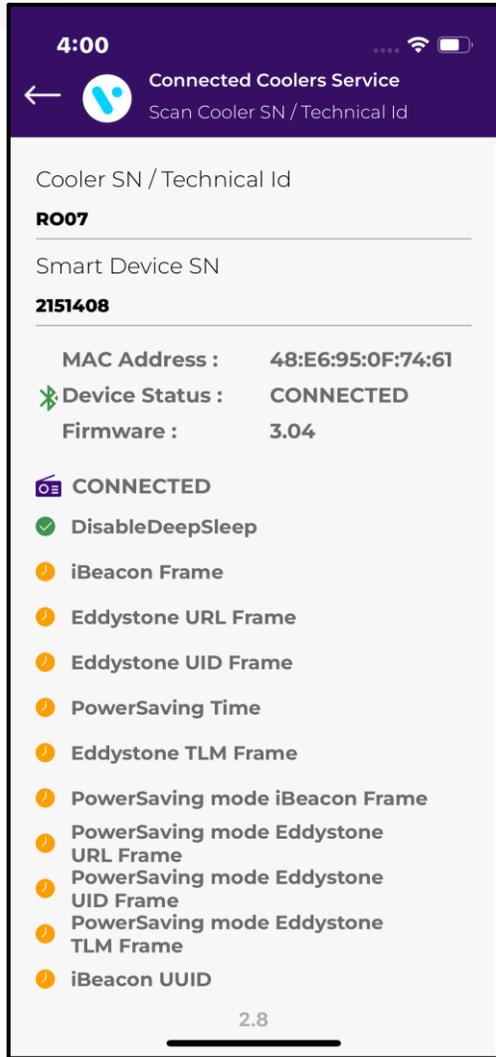
- Scan the barcode of the cooler - Select which identification method you will use for the association and then click on the “SCAN barcode” icon or “enter BARCODE manually”.





- After **opening** and closing the door of the cooler to wake up the SmartTag, tap again on SCAN BARCODE and scan the barcode of the SmartTag. SmartTag Serial Number could be also entered manually by tapping back and tapping on ENTER MANUALLY BARCODE. On this screen, the Cooler Serial Number which was scanned in the previous step could be seen.

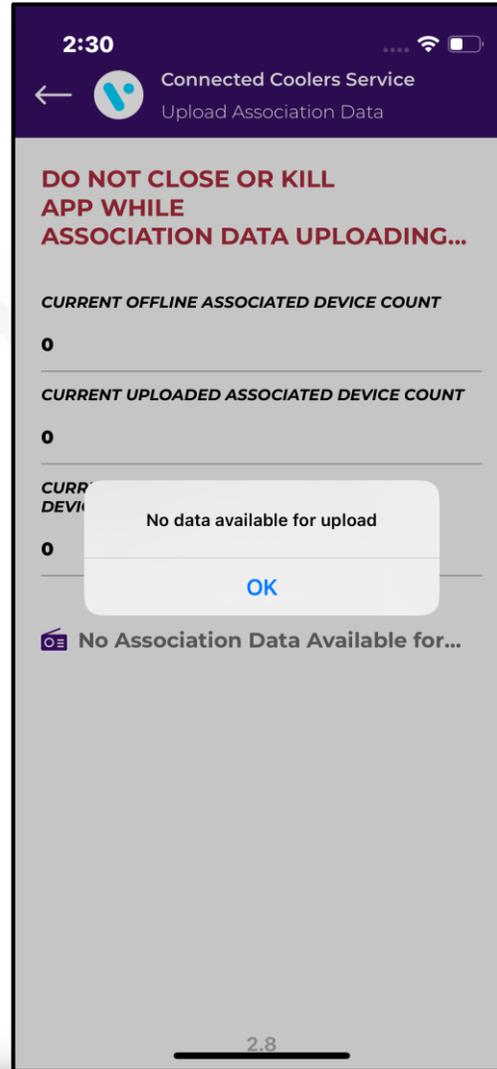
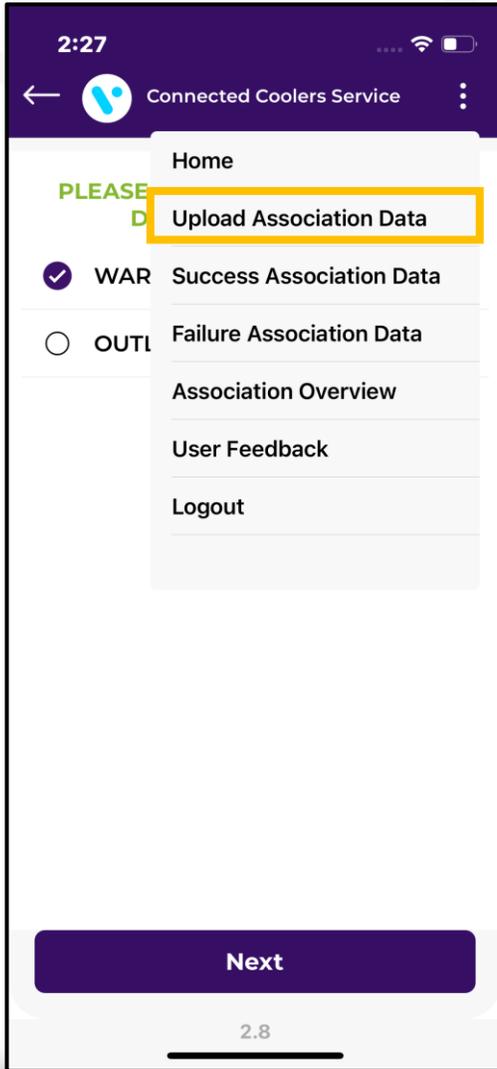




- After the SmartTag Serial Number is successfully scanned the following screen will be shown. It will initialize the association process and respectively show a success message.
- If the latest Firmware Version of the Smart device is available, then DFU will happen first and then the association process will initialize. The Cooler Serial Number and SmartTag Serial Number can be seen on the screen.
- If the Scanning Timer reaches 30 seconds, open and close the door again. If this doesn't help, check if the SmartTag and the Magnet are installed correctly.
- After a successful association of a cooler with a smart device and successfully uploading that association to the cloud, a Success message is shown.



ASSOCIATE SMART DEVICE TO COOLER – LOGS > UPLOAD ASSOCIATION DATA

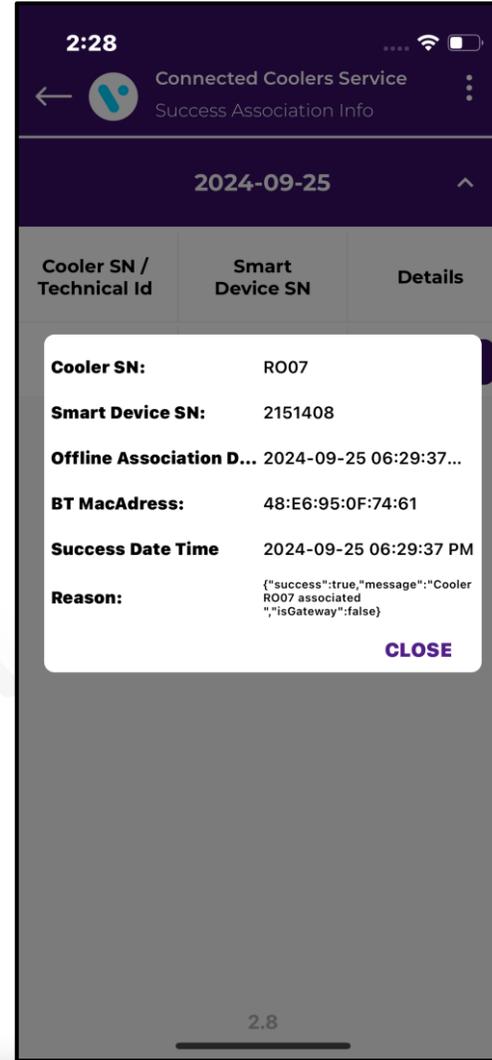
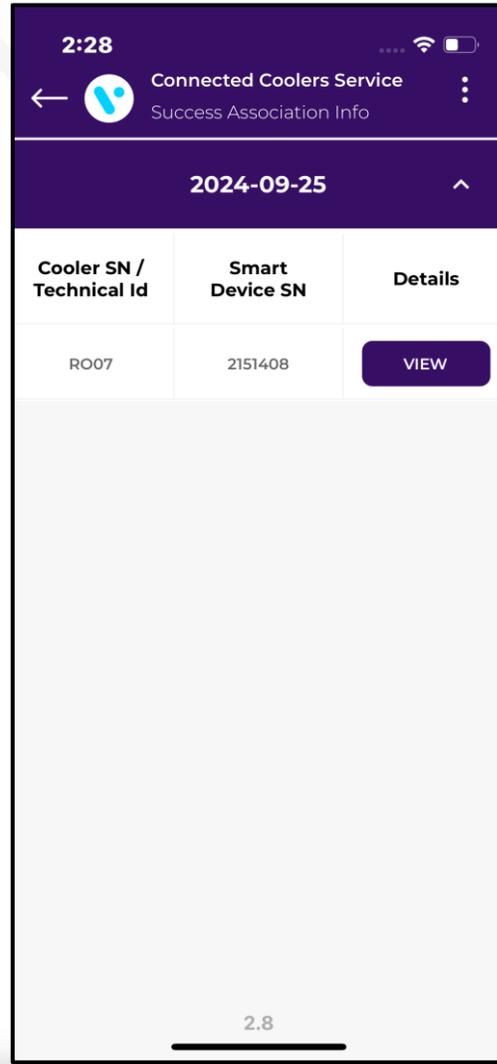
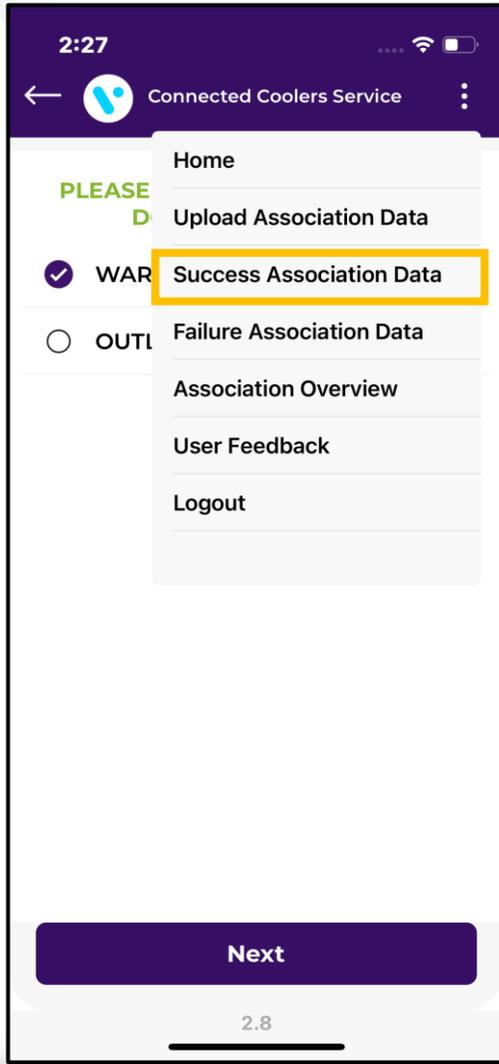


UPLOAD ASSOCIATION DATA

To check if all the associated data is uploaded, tap on the hamburger menu in the upper right corner and then tap on Upload Association Data. Once data is uploaded a prompt saying all Association data uploaded was successful will appear. If there is no data for upload a prompt saying that will be shown.



ASSOCIATE SMART DEVICE TO COOLER – LOGS > SUCCESS ASSOCIATION INFO

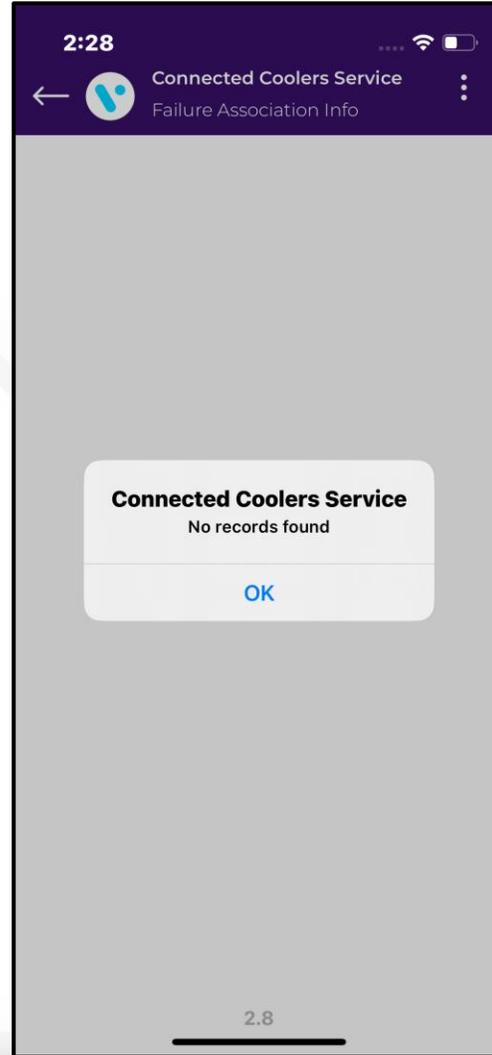
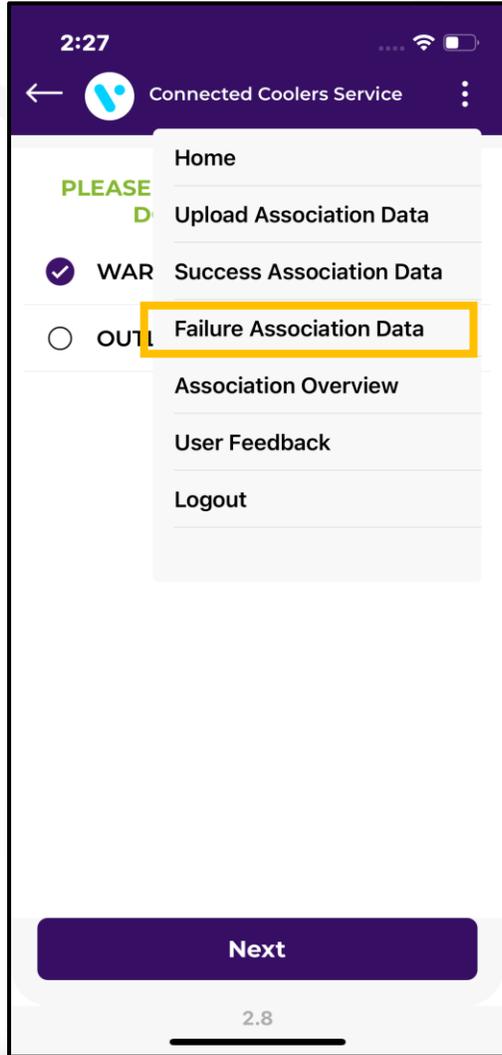


SUCCESS ASSOCIATION INFO

To check all Successful Associations Info, tap on the hamburger menu in the upper right corner and then tap on Success Association Info and view the button showing details of the association.



ASSOCIATE SMART DEVICE TO COOLER – LOGS > FAILED ASSOCIATION INFO

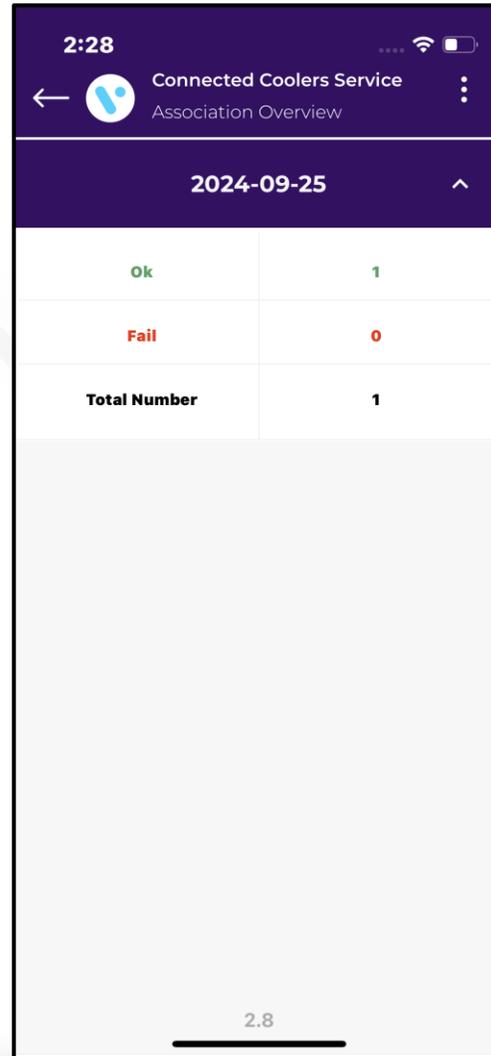
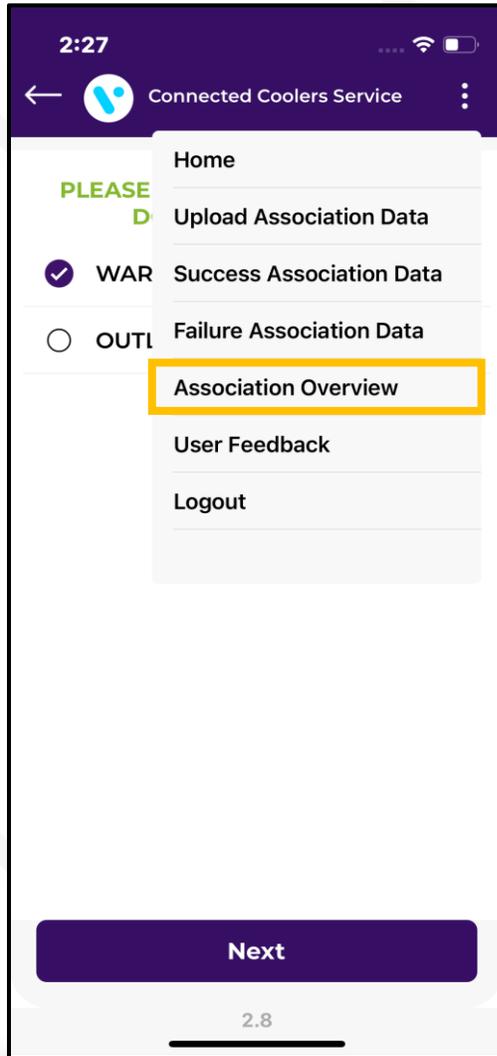


FAILED ASSOCIATION INFO

To check all Failed Associations Info, tap on the hamburger menu in the upper right corner and then tap on Failure Association Info.



ASSOCIATE SMART DEVICE TO COOLER – LOGS > ASSOCIATION OVERVIEW

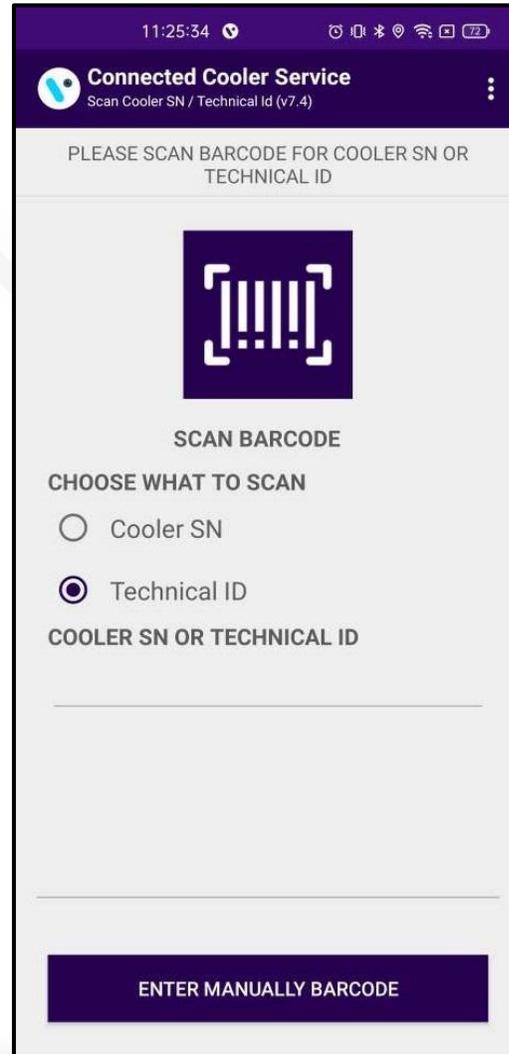
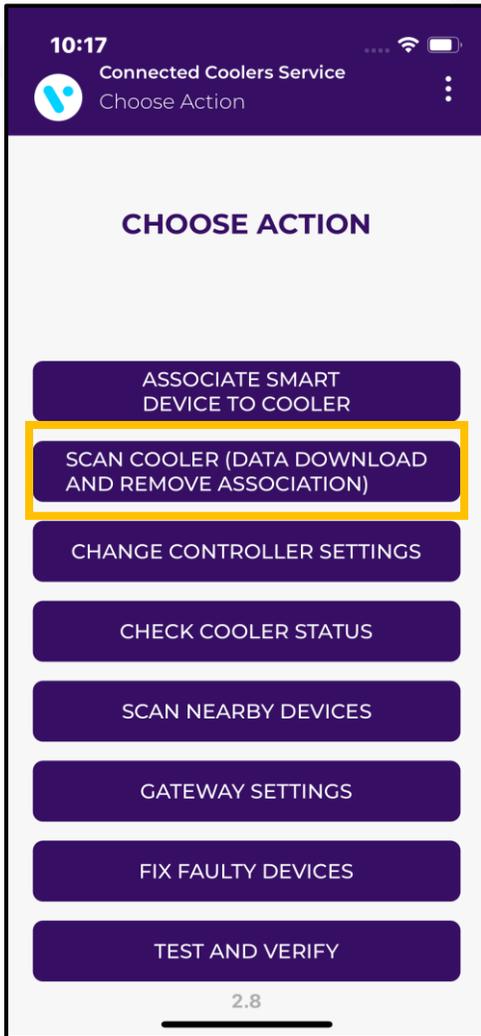


ASSOCIATION OVERVIEW

To check Associations Overview info, tap on the hamburger menu in the upper right corner and then tap on Association Overview.



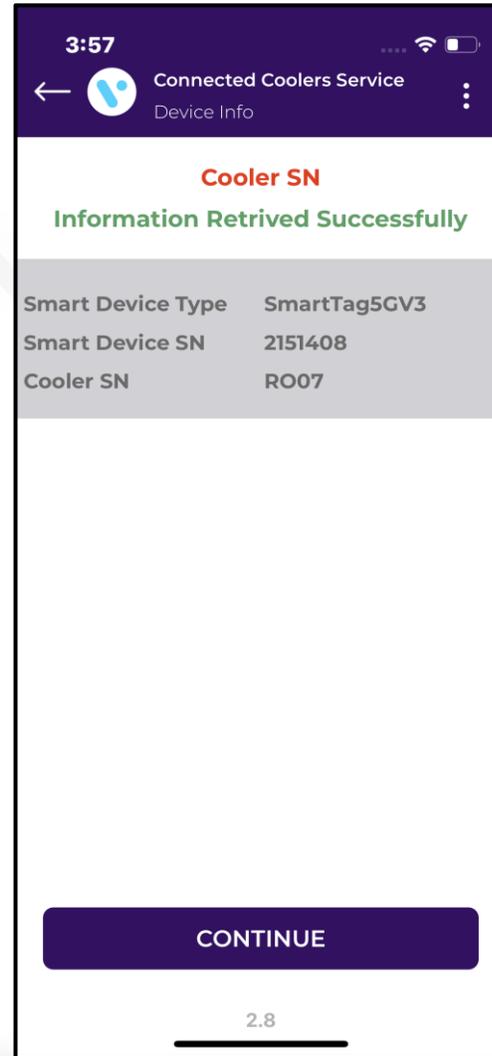
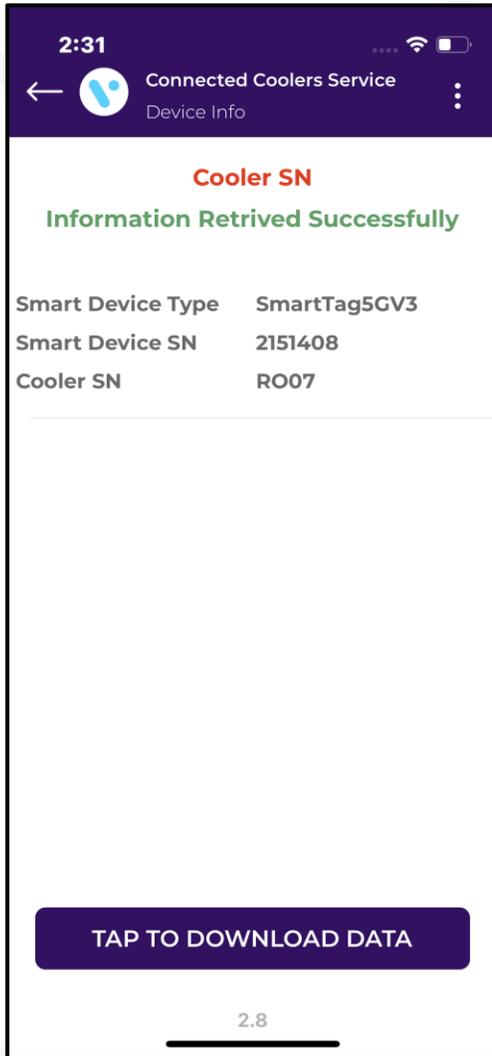
SCAN COOLER - DATA DOWNLOAD



DATA DOWNLOAD

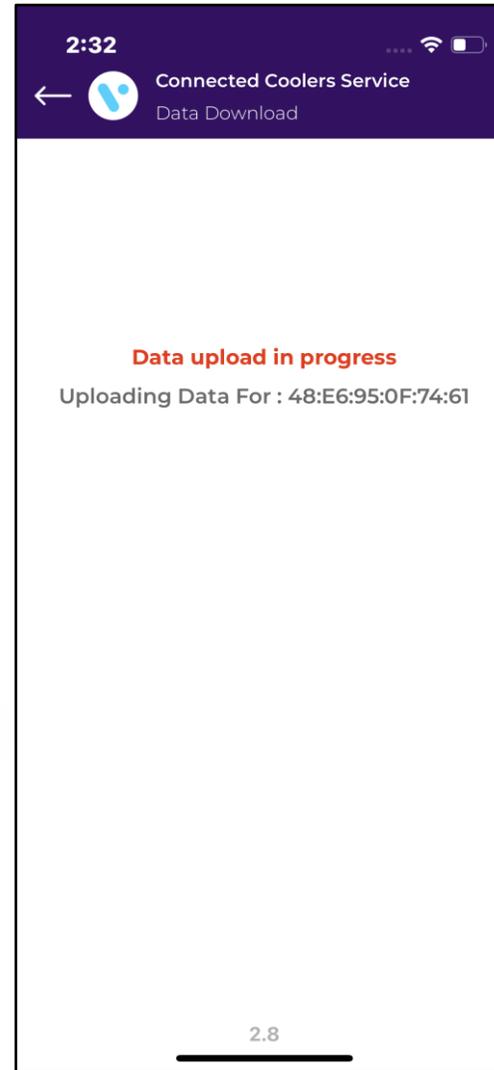
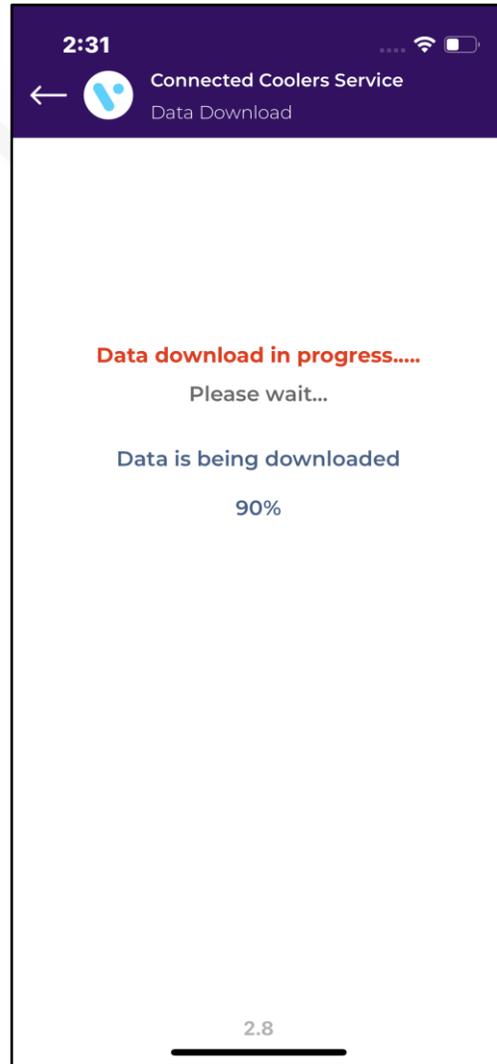
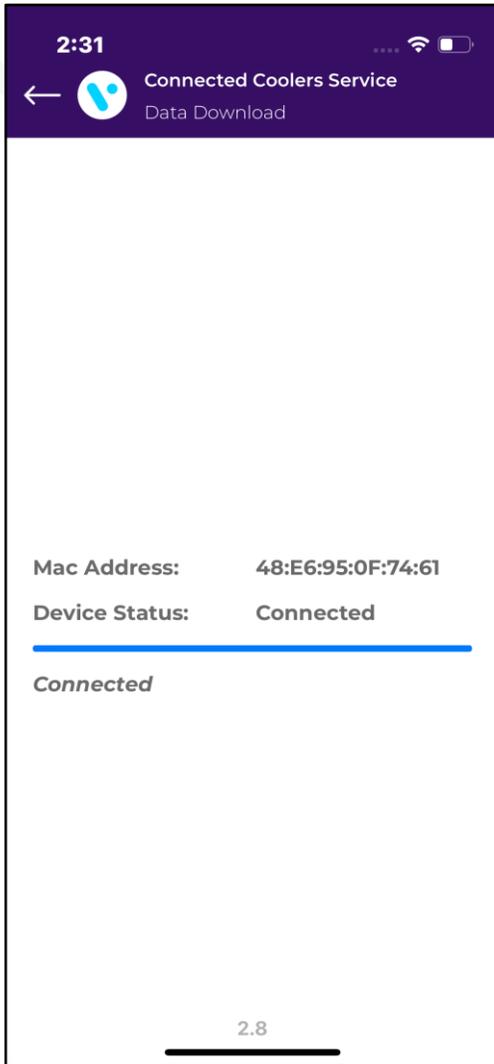
- After successful login selects the SCAN COOLER option for Download and Remove Association of the Cooler.
- Users can identify assets by SCAN BARCODE - Cooler SN or Technical ID.
- The user can also search by ENTER MANUALLY BARCODE for entering Cooler SN or Technical ID.





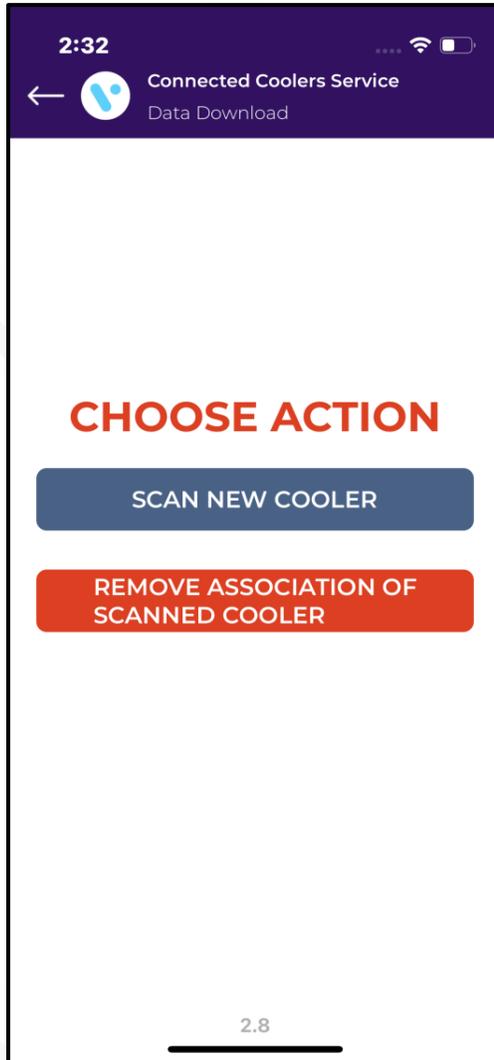
- Information about the asset is presented.
- Tap on the smart device from which data needs to be downloaded.
- Tap on TAP TO DOWNLOAD DATA to start data download from a smart device.





- Information about the asset is presented.
- Tap on the smart device from which data needs to be downloaded.
- After Successfully Data Download, Data will upload to the cloud.

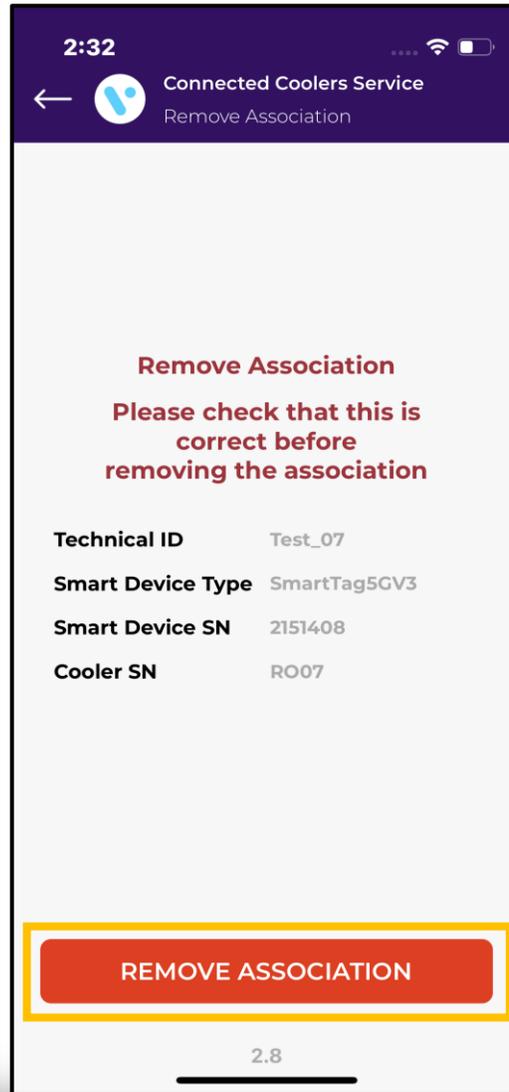




- After the data is successfully downloaded from the smart device below screen will appear.
- Users can SCAN NEW COOLER or enter manually Cooler SN or Technical ID as shown in the below image.
- NOTE: If the Cooler SN or Technical ID is invalid, then the application will give an error message which is visible in the image below.



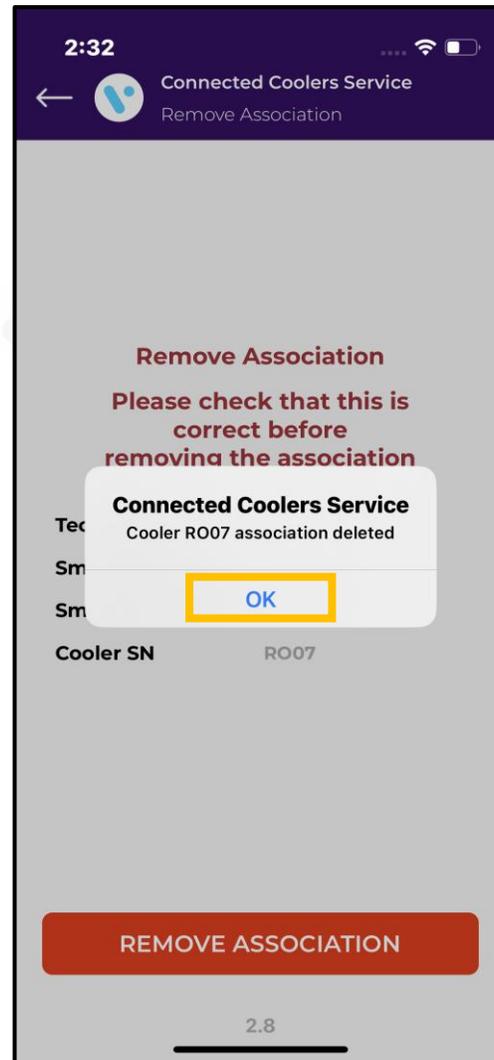
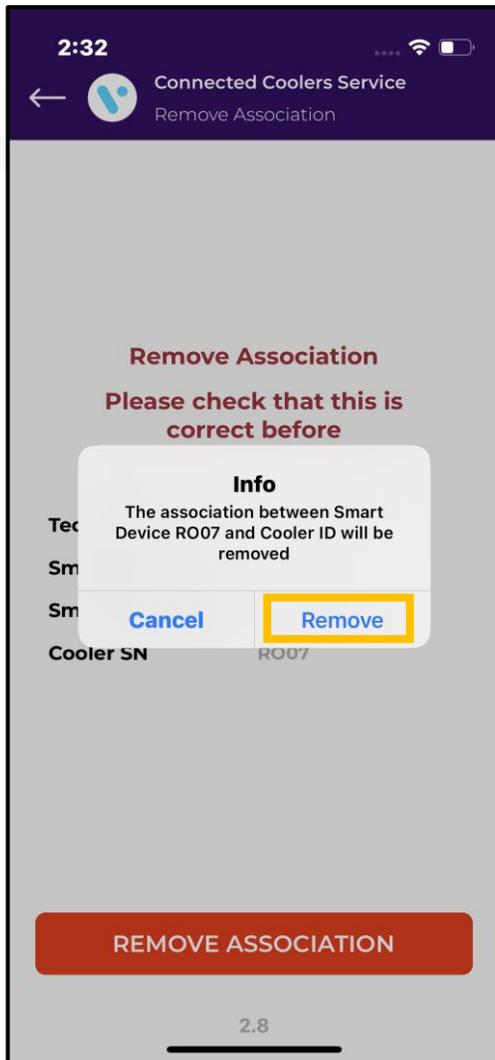
SCAN COOLER – REMOVE ASSOCIATION



REMOVE ASSOCIATION

- After the Data Upload process is completed below screen will appear, where the association can be removed, to do so click on the REMOVE ASSOCIATION OF SCANNED COOLER button.
- Click on REMOVE ASSOCIATION to remove the device association from the cooler as shown in the image below.





- A pop-up message will appear prompting you to remove the association. Click the REMOVE button to remove the association of the device or CANCEL not to remove the association.
- After removing the association successfully, a pop-up window will prompt you to confirm, click on the OK button.

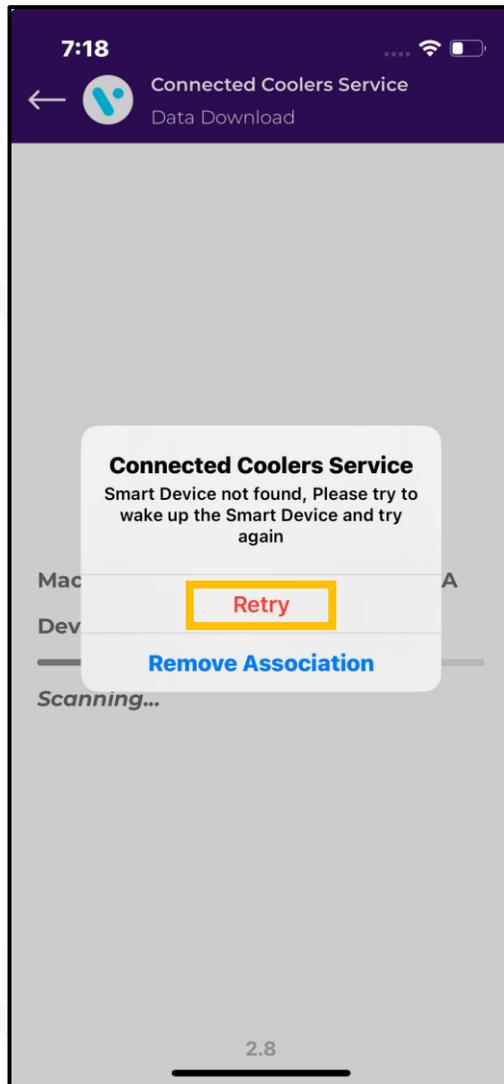


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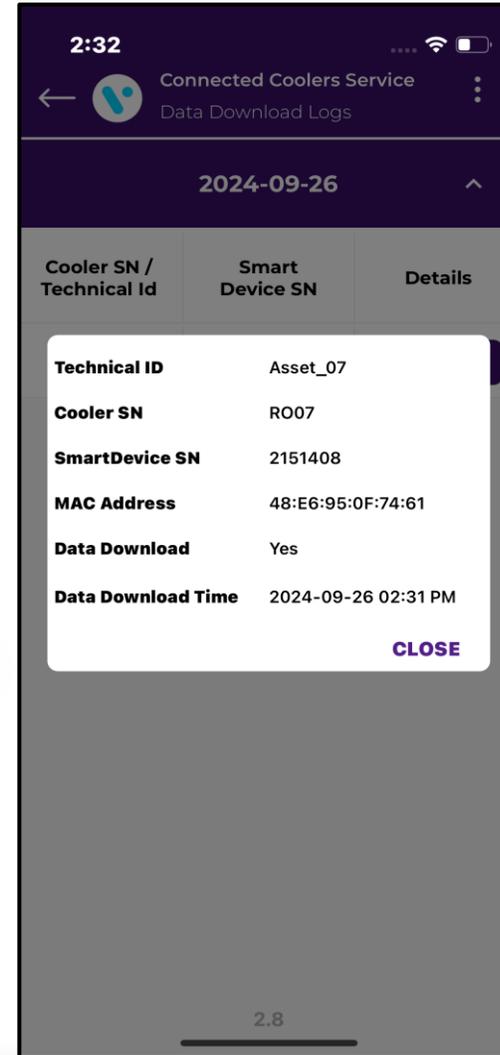
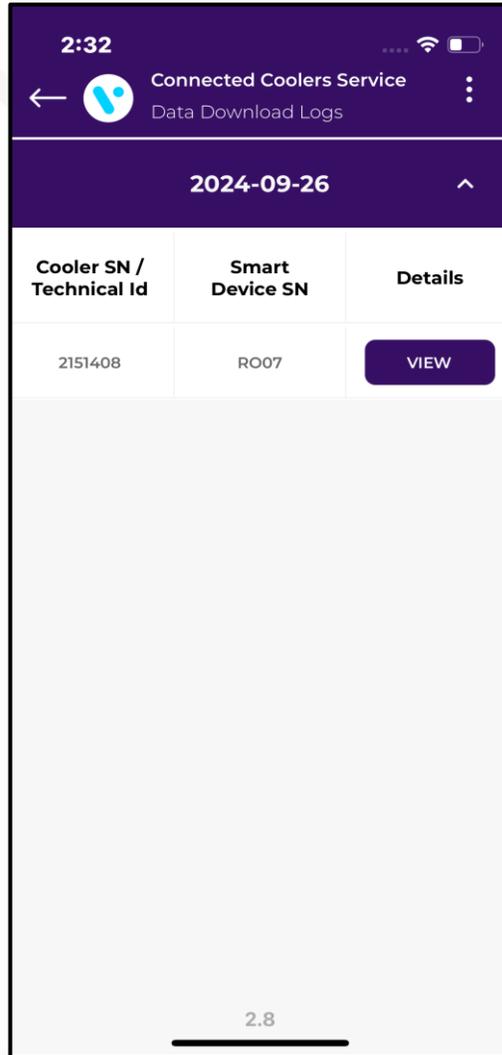
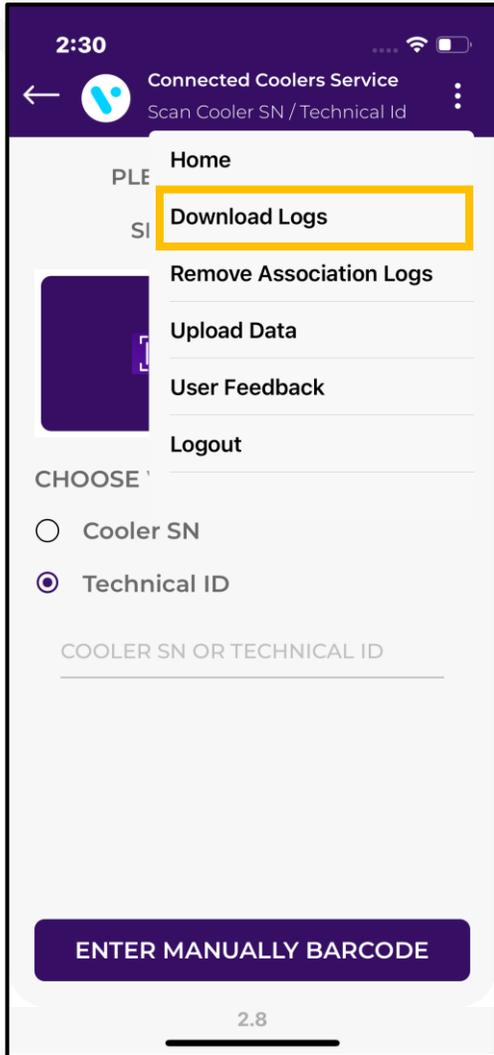
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- If the device is not found within the next 60 seconds, the user will be prompted to Retry the scan for the device or to remove the association. This might happen when a device has a low or no battery charge or some other issue. Clicking on RETRY will again scan for the device.
- Choosing to Remove the association will bring you back to the First Point of the current section and removal of the association will be possible.



SCAN COOLER - LOGS > DATA DOWNLOAD LOGS



DOWNLOAD LOGS

To all the data that is downloaded, tap on the hamburger menu in the upper right corner and then tap on DATA DOWNLOAD LOGS.



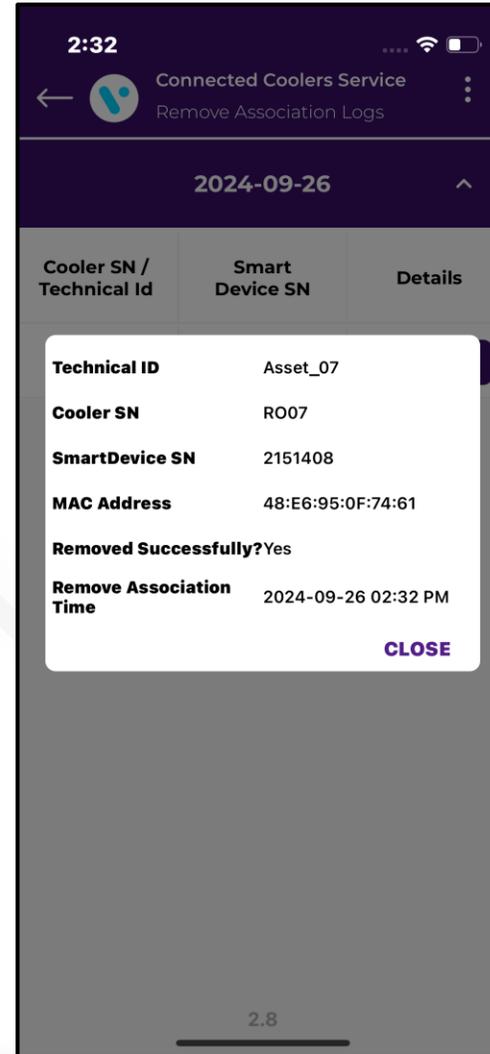
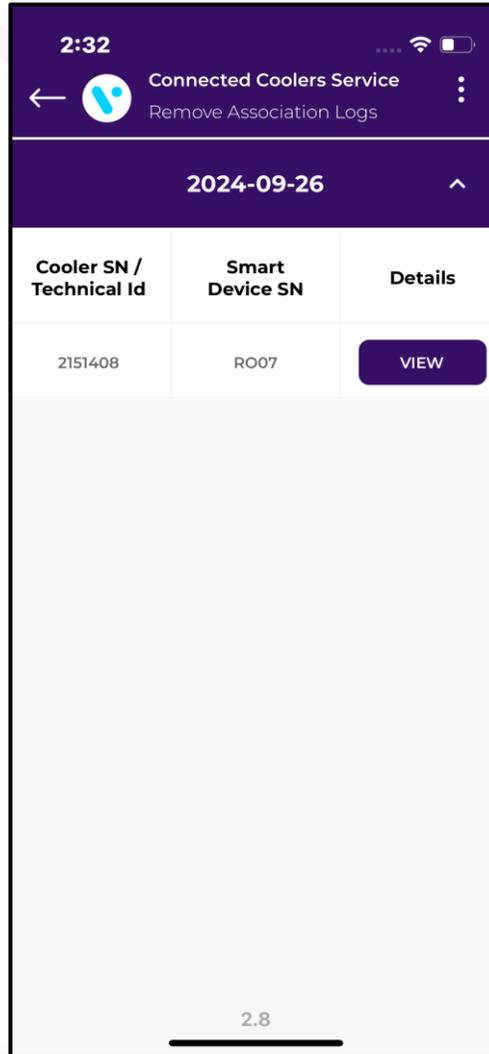
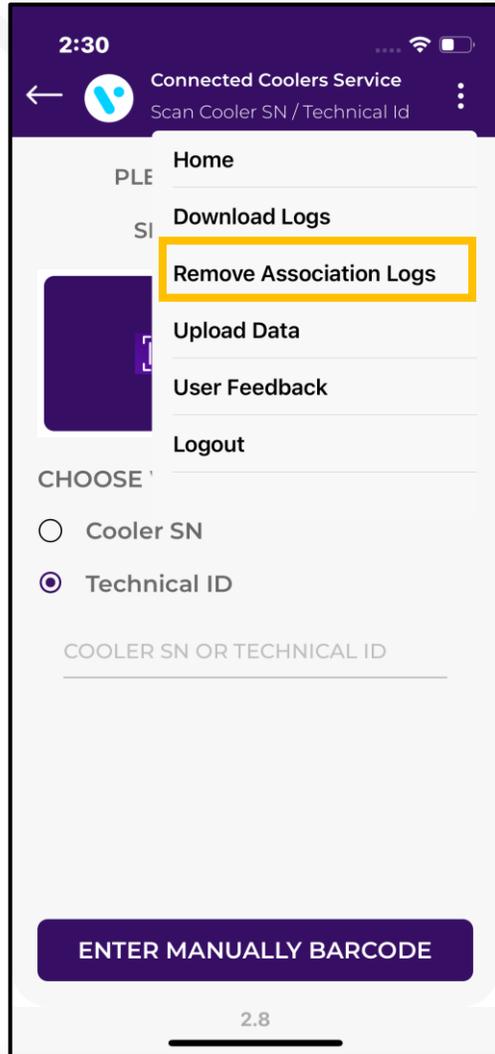
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SCAN COOLER - LOGS > REMOVE ASSOCIATION LOGS

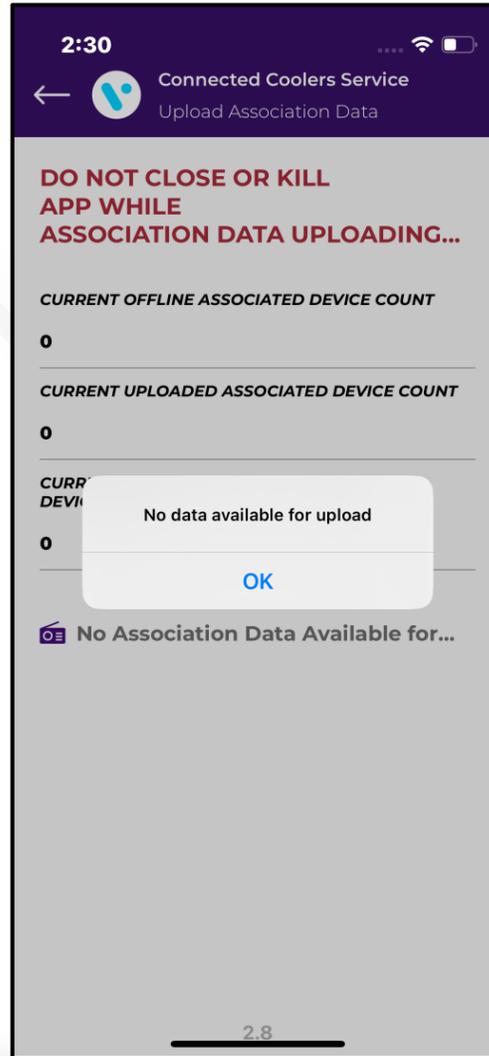
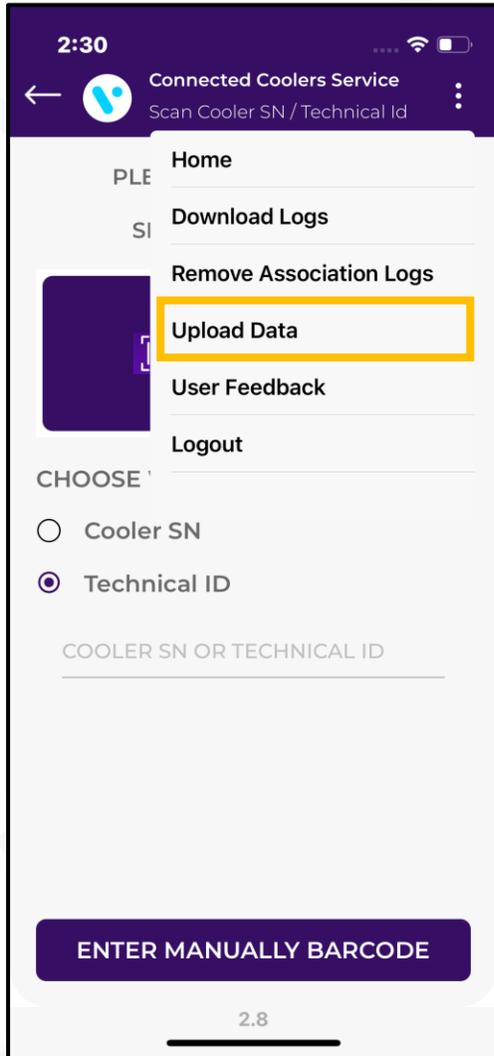


REMOVE ASSOCIATION LOGS

To check the removed association, tap on the hamburger menu in the upper right corner and then tap on REMOVE ASSOCIATION LOGS.



SCAN COOLER - LOGS > UPLOAD DATA



UPLOAD DATA

- If any network error or loss of the internet connection occurs during download, the data will be stored in the application.
- After getting a proper internet connection click on the UPLOAD DATA button to upload the data stored in the application.

Note: Do not close the application while data is uploaded.



CHANGE CONTROLLER SETTINGS- CHANGE CONTROLLER SETTINGS

- Change specific controller parameters via the Connected Cooler Service application. To change specific parameters of the FFA / JEA / FDE controller for Sollatek device types.

List of Supported Devices to Change FFA Settings:

• Sollatek FFM2BB	–	FFA
• Sollatek FFM-B	–	FFA
• Sollatek FFX	–	FFA / JEA
• Sollatek FFXy	–	FFA / JEA
• Sollatek GBR3	–	FFA
• Sollatek JEA	–	JEA
• Sollatek FDE	–	FDE

- Below FFA / JEA / FDE Parameters are available for change using the **CHANGE CONTROLLER SETTING** functionality.
 - dnl – Normal mode cut-in value – Day Mode
 - dnO – Normal mode cut-out value – Day Mode
 - nnl – Normal mode cut-in value – Night Mode
 - nnO – Normal mode cut-out value – Night Mode
 - dF3 – Defrost Start Interval – In Hours
 - dF4 – Defrost End Interval – In Minutes
 - L0 – Enable Light Regulation by Logic



- For Sollatek FFA/JEA Device type the following parameters can be modified,

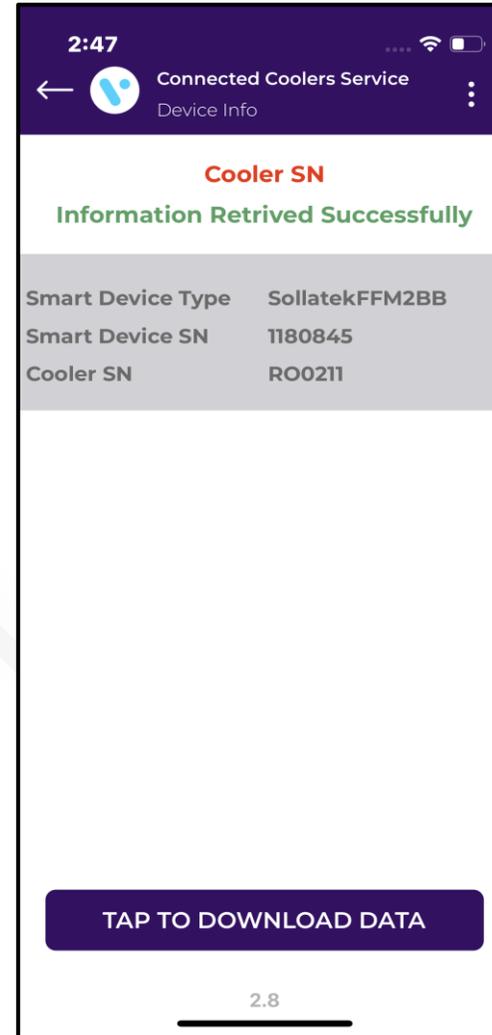
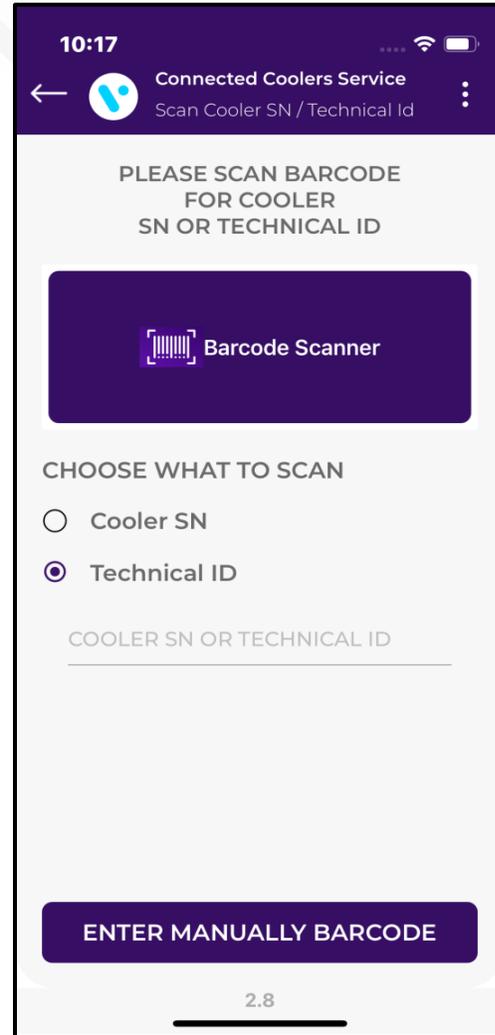
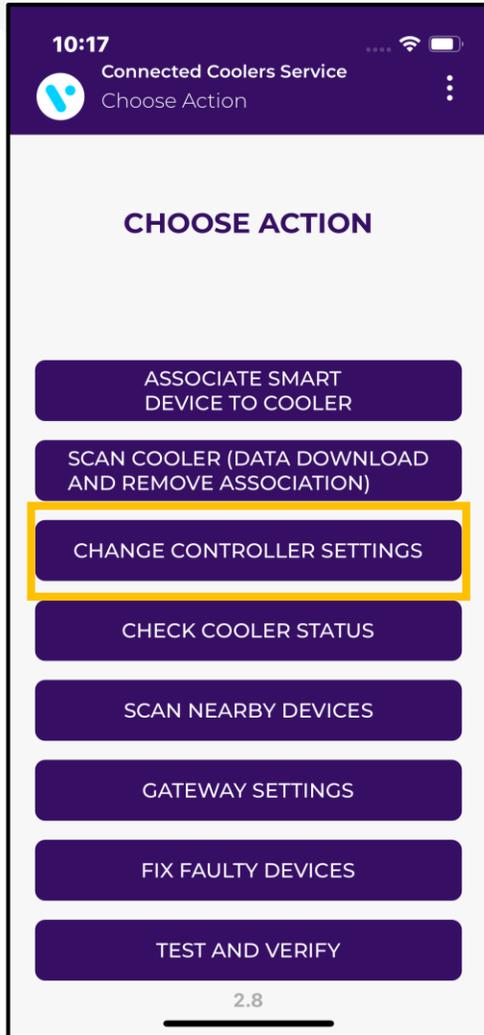
FFA/JEA (EvoCool)					
Parameters	Purpose	Min	Max	Resolution	Unit
dnI	Normal mode cut-in value – Day Mode	-40	40	0.1	°C
dn0	Normal mode cut-out value – Day Mode	-40	40	0.1	°C
nnI	Normal mode cut-in value – Night Mode	-40	40	0.1	°C
nn0	Normal mode cut-out value – Night Mode	-40	40	0.1	°C
dF3	Defrost Start Interval (hours)	N/A, 1	255	1	hours
dF4	Defrost Duration (minutes)	N/A, 1	255	1	minutes
dOt	Learning algorithm door operation duration threshold	1	255	1	seconds
L0	Enable Light Regulation by Logic	No	Yes	N/A	N/A
L1	Lights ON delay (NIGHT to DAY mode switch)	0	255	1	minutes
L2	Lights OFF delay (DAY to NIGHT mode switch)	0	255	1	minutes
L3	Lights switch enable / No / Yes	No / Yes			



- For Sollatek FDE Device type the following parameters can be modified,

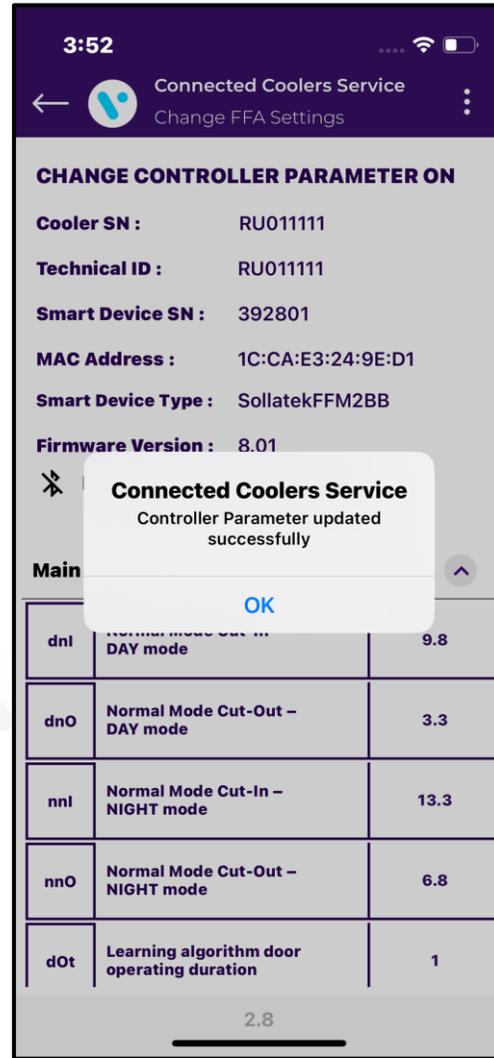
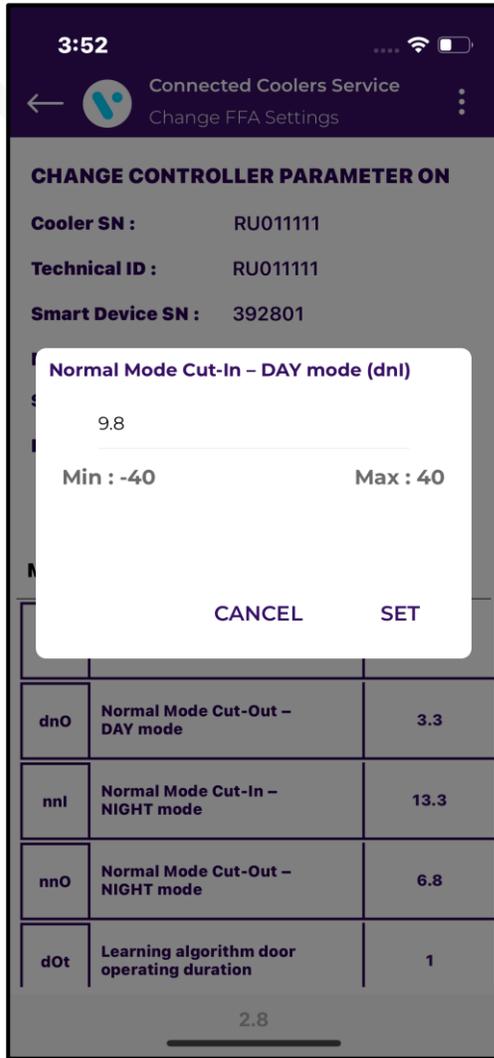
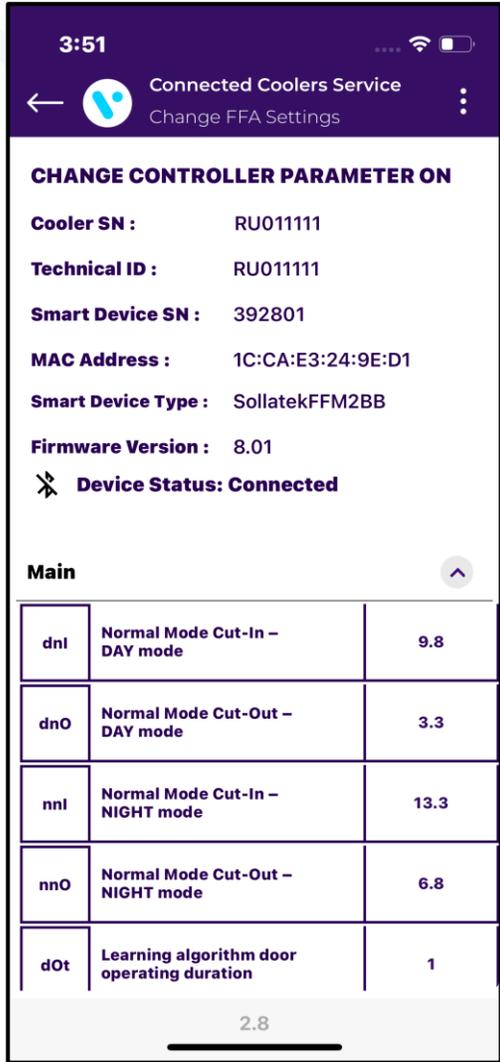
FDEx2					
Parameters	Purpose	Min Value	Max Value	Resolution	Unit
CIn	Cut IN value in Normal mode	-28	45	0.1	°C
COn	Cut Out value in Normal mode	-28	45	0.1	°C
OST	Offset value (display)	-10	10	0.5	°C
DrC	Door Closure for ES (EnergySaving) initiation	2	8	1	hours
Cle	Cut In value in Eco mode	-28	45	0.1	°C
Coe	Cut Out value in Eco mode	-28	45	0.1	°C
DST	Defrost Start Timer (hours)	0	24	1	hours
DET	Defrost end Timer (minutes)	0	99	1	minutes





- Choose the **CHANGE FFA SETTING(FFA)** option to update the FFA/JEA Parameters of smart devices.
- Users can identify assets by **SCAN BARCODE** by Cooler SN or Technical ID. The user can also search by **ENTER MANUALLY BARCODE** of Cooler SN or Technical ID.
- Information about the asset is presented for changing FFA/JEA parameters and by tapping on the Parameter the user can change the values of the FFA parameters.

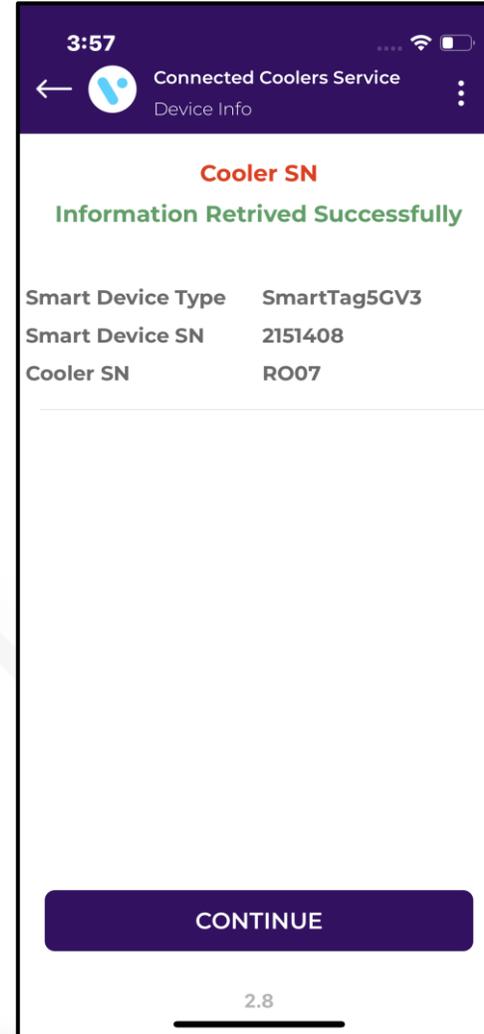
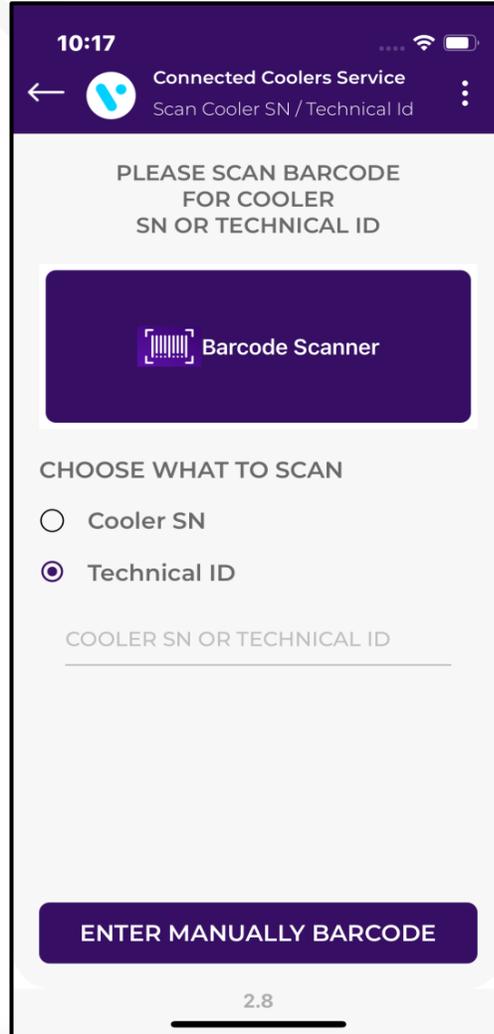
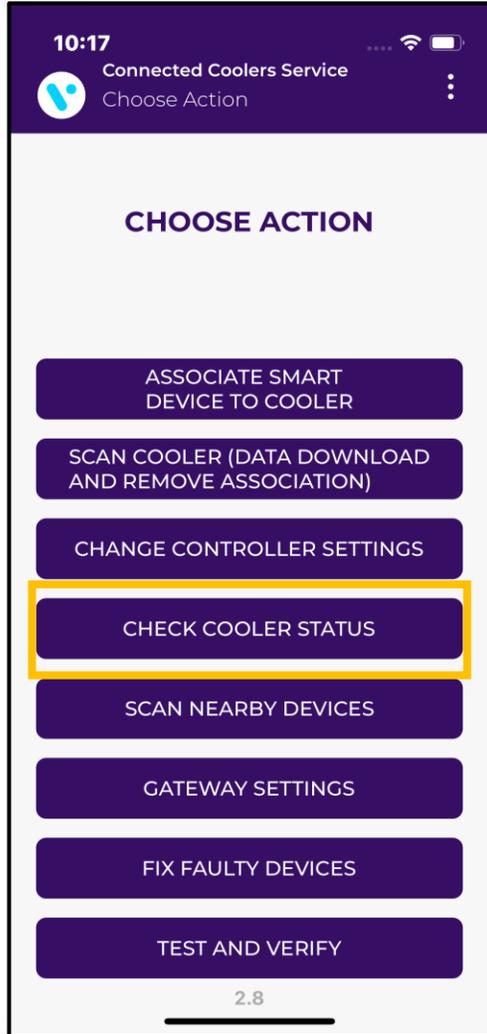




By tapping on the parameter, the user can change the values of the FFA parameter and after successfully changing the FFA parameter success message will appear.



CHECK COOLER STATUS



- Use CHECK COOLER STATUS to check specific smart device current sensor data, FW version info, and DFU functionality if the latest Firmware is available for the Scanned Cooler.
- Users can identify assets by SCAN BARCODE by Cooler SN or Technical ID. The user can also search by ENTER MANUALLY BARCODE of Cooler SN or Technical ID.

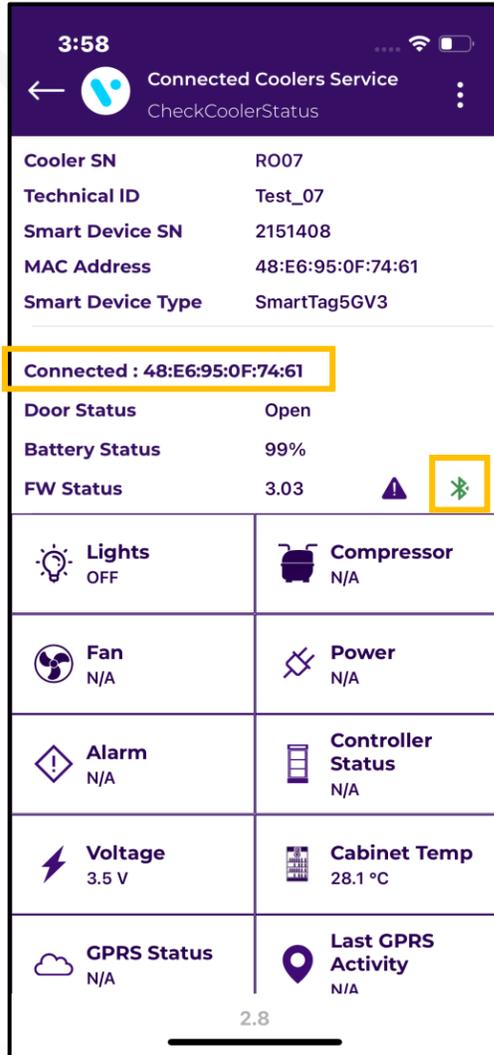
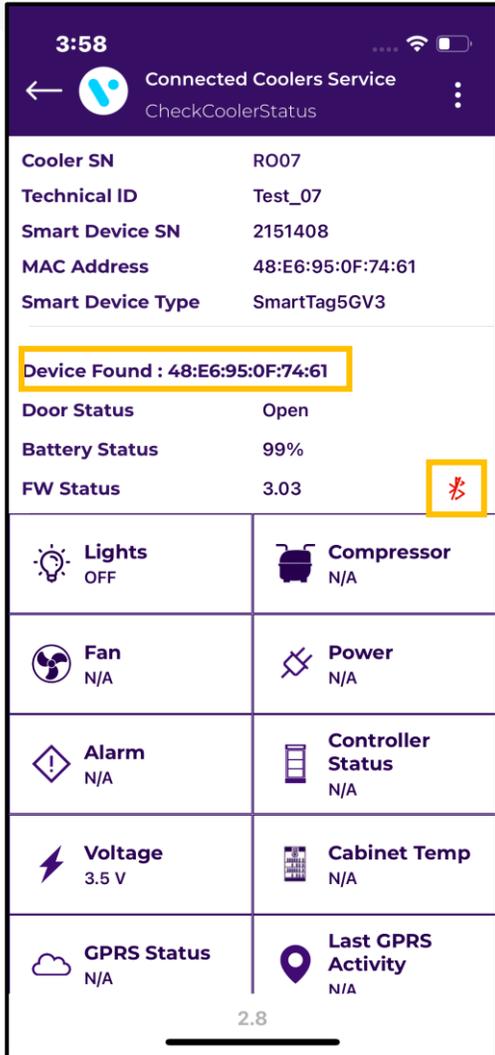


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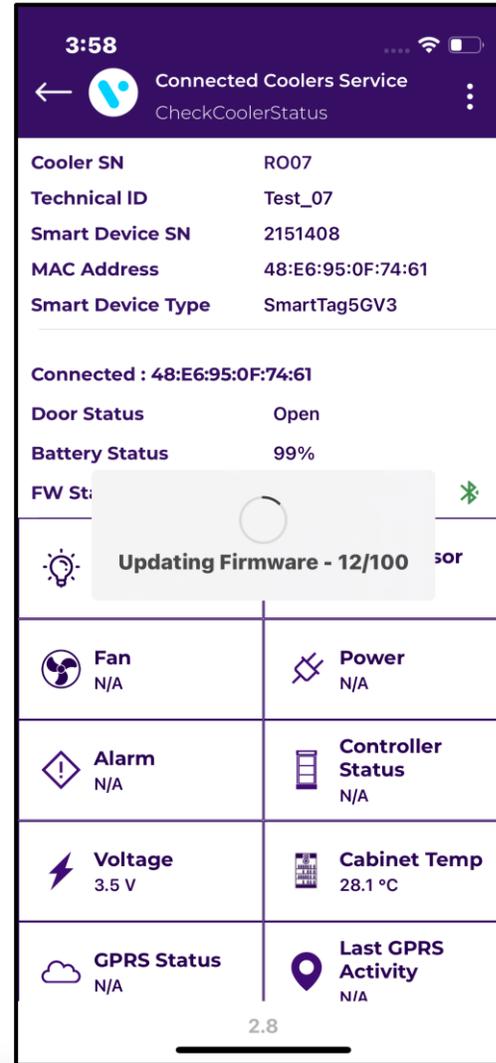
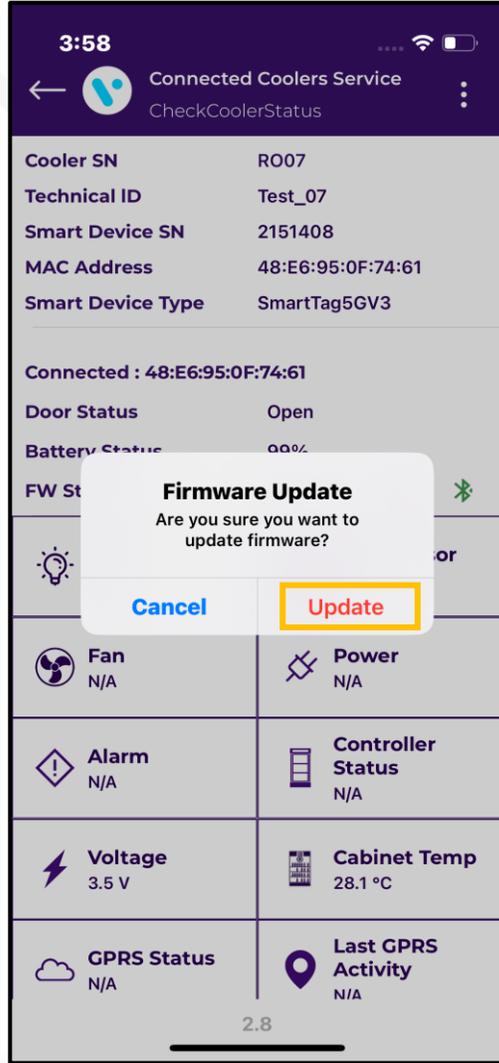
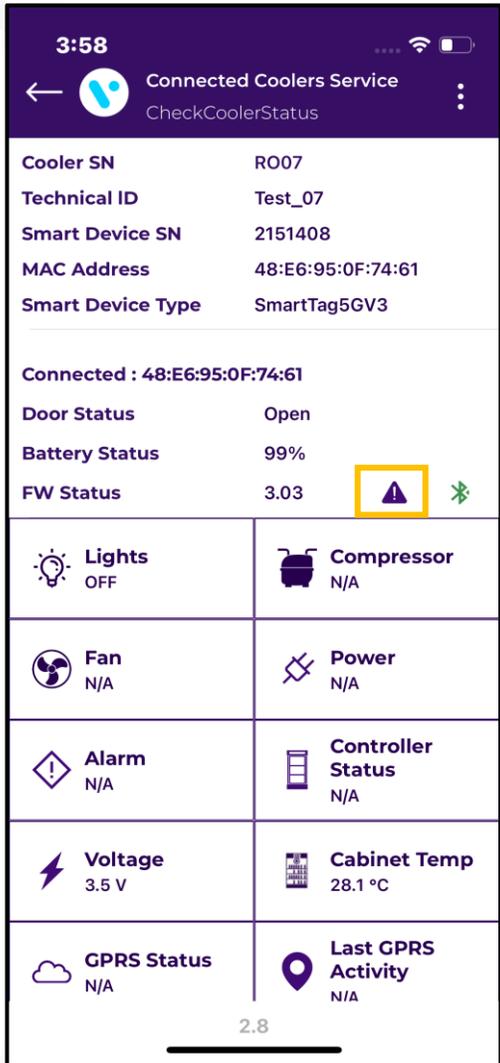




- Information about the asset is presented to check the cooler status.
- Below is the data which is shown on the CHECK COOLER STATUS screen:
 - Showing for EBEST Smart device:
 - BATTERY STATUS** – Showing Battery Status HIGH, MEDIUM, POOR
 - Showing for EBEST and SOLLATEK Smart device:
 - DOOR STATUS** – Showing Door status OPEN or CLOSE
 - FW STATUS** – Showing FIRMWARE VERSION and UPDATE option
 - LIGHT** – Showing LIGHT ON/OFF status
 - Showing for SOLLATEK Smart device:
 - COMPRESSOR** – Showing Cooler COMPRESSOR ON/OFF status
 - FAN** – Showing Cooler FAN ON/OFF status
 - POWER** – Showing Smart device POWER Status MAINS/BATTERY
 - ALARM** – Showing Cooler Alarm COUNT in Status
 - CONTROLLER STATUS** – Showing Cooler Controller Status OK /NOT OK
 - VOLTAGE** – Showing Cooler Voltage in VOLT
 - CABINET TEMP** – Showing Cooler Cabinet Temperature in CELSIUS
 - GPRS STATUS** – Showing SUCCESSFUL GPRS CONNECTION in status
 - LAST GPRS ACTIVITY** – Showing LAST GPRS ACTIVITY DATE-TIME in Status



CHECK COOLER STATUS - DFU



DFU

- Tap on the Flag Button For DFU of the Smart device.
- The DFU (Direct Firmware Upgrade) of the Smart device can be performed by clicking on the Update notification as shown in the image.
- After performing the DFU update operation user can see the DFU Upgrade Process as shown in the image.

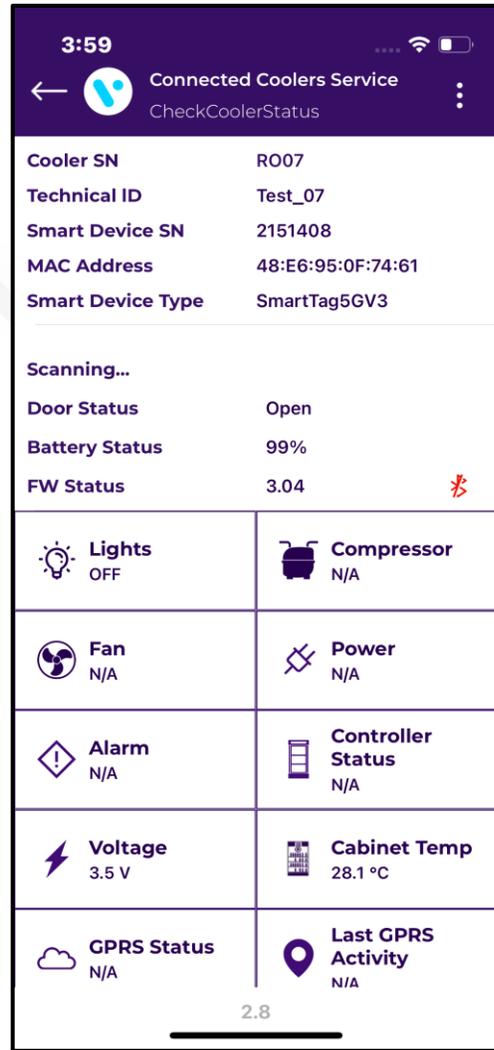
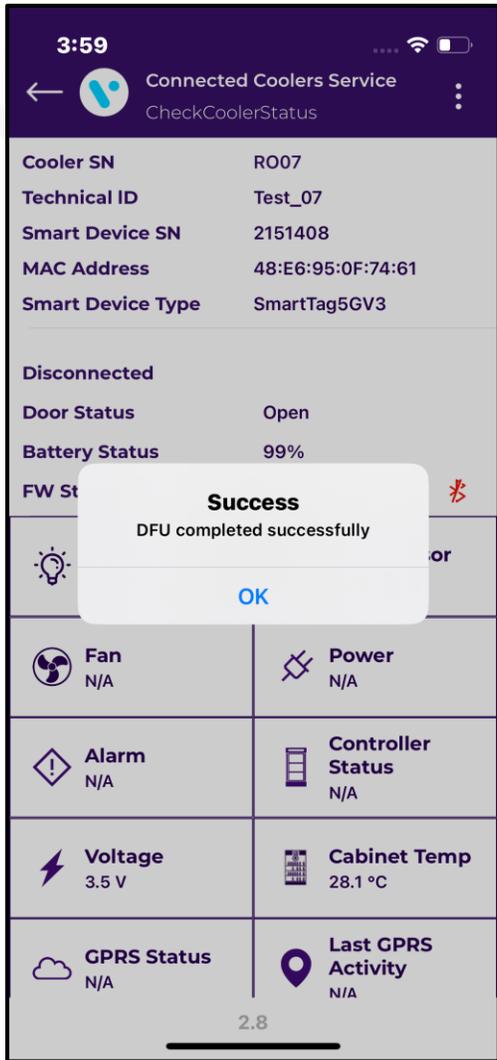


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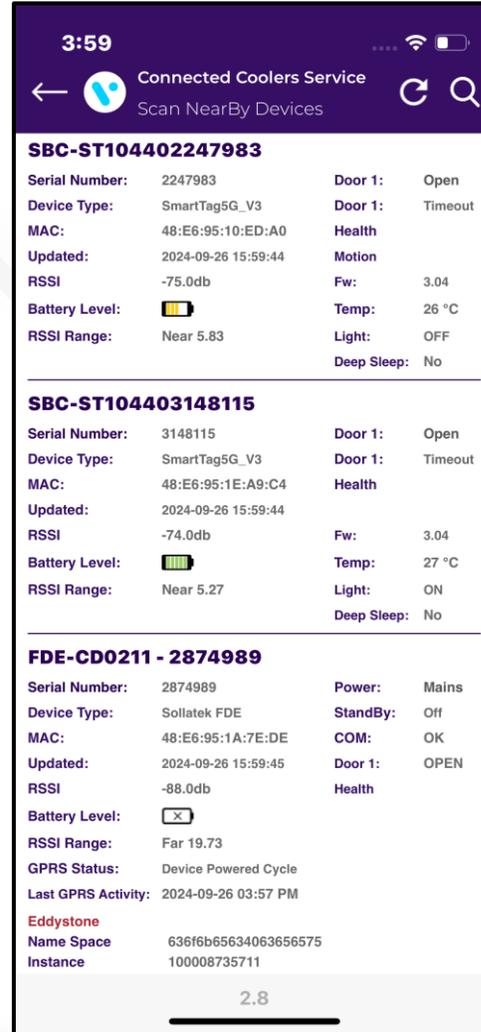
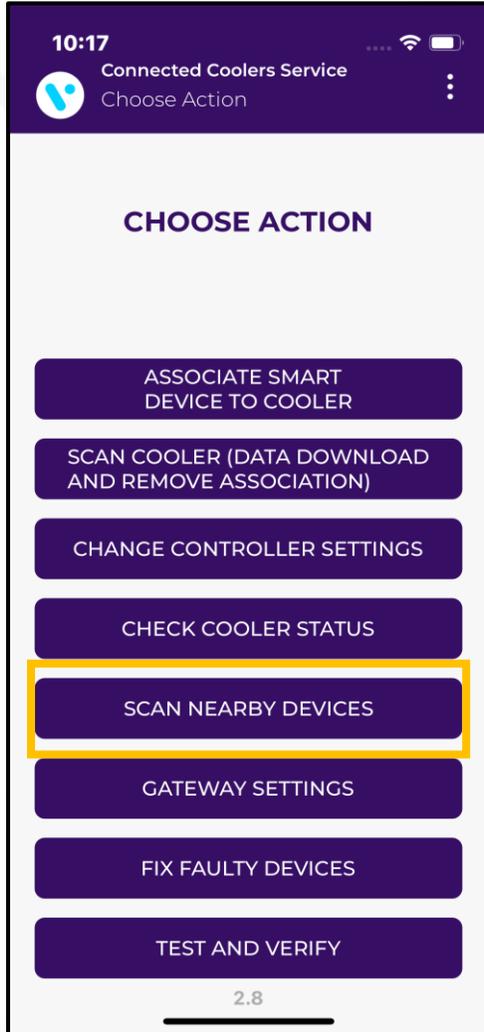
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- After the successful DFU process is complete user can see the Upgraded Firmware version of the smart device as seen in the Image.

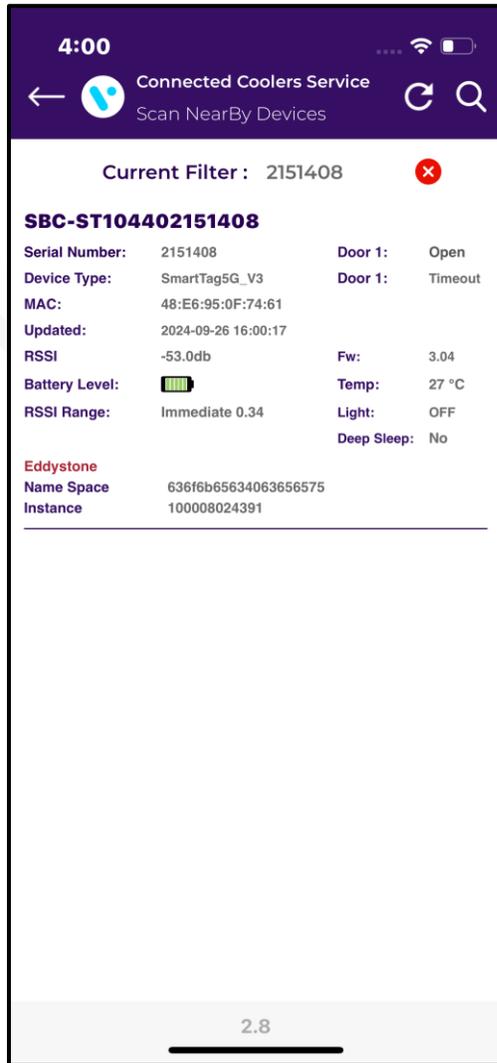
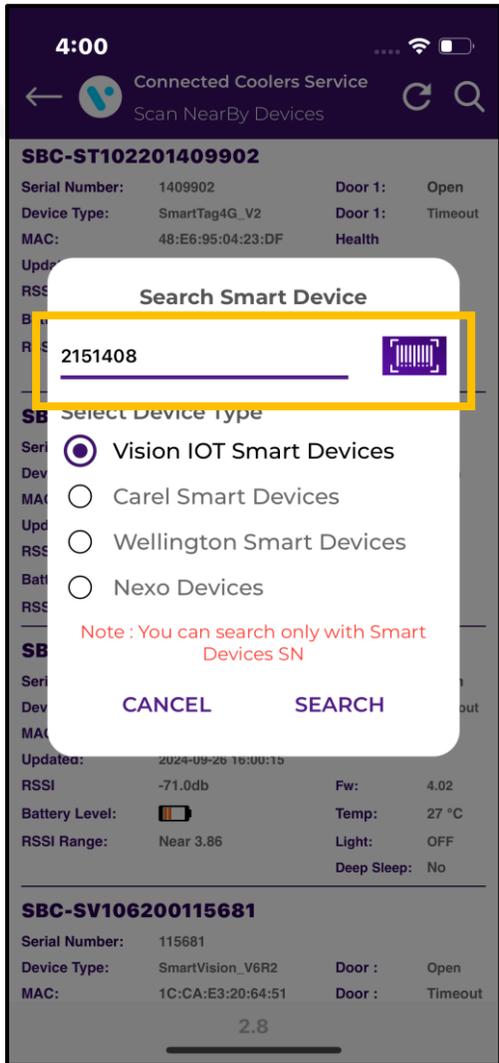


SCAN NEARBY DEVICES - SCANNING FOR VISION IOT SMART DEVICES



- Scan Nearby Devices functionality can be used for checking the advertisement of the smart device in Bluetooth range.
- As shown in the first image there is a list of all available smart devices that are coming into range.

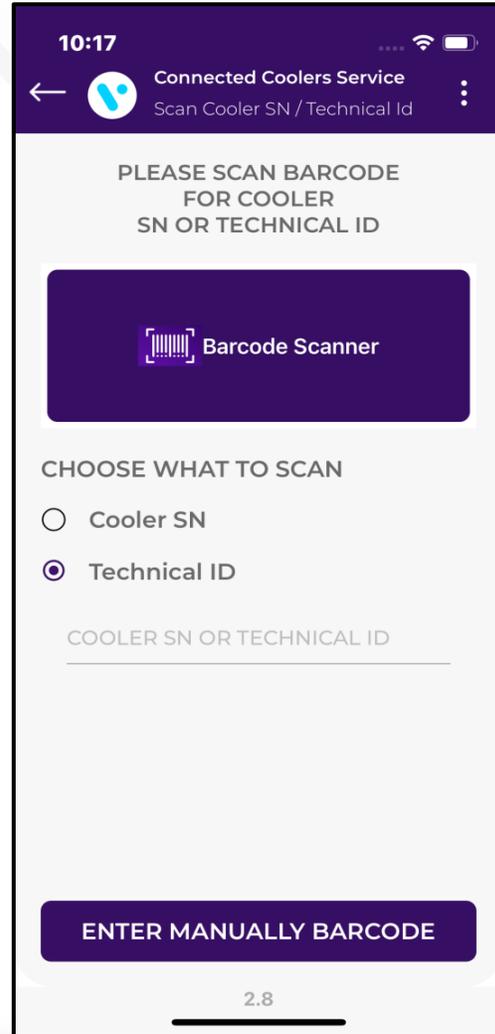
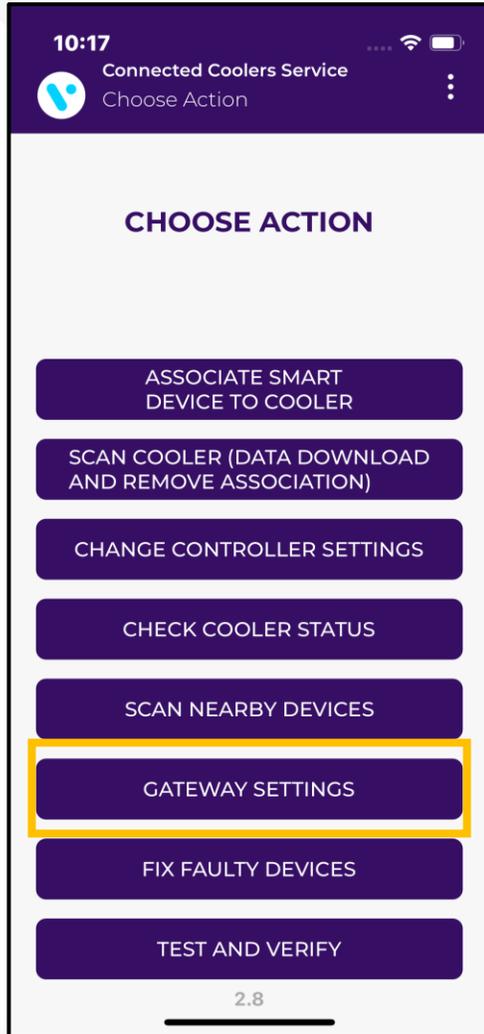




- Users can search the Smart device with the help of the Scan Barcode option or Manual Enter option. The scanned result will be shown as in the last image.
- Note: User can search Carel, Wellington Smart device and Nexo device using Device Name or MAC Address.



GATEWAY SETTINGS



- Use GATEWAY SETTINGS to check specific smart device current APN and URL data.
- Users can identify assets by SCAN BARCODE by Cooler SN or Technical ID. The user can also search by ENTER MANUALLY BARCODE of Cooler SN or Technical ID.

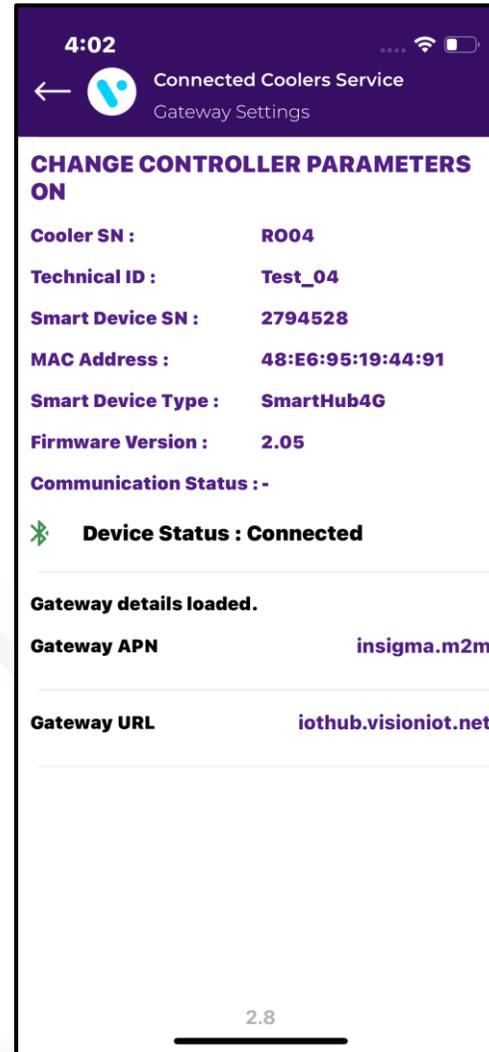
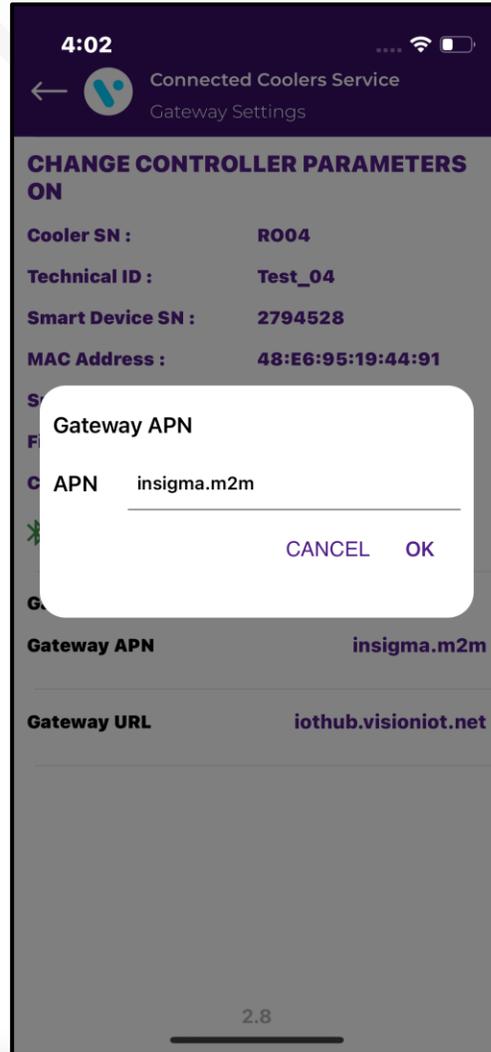
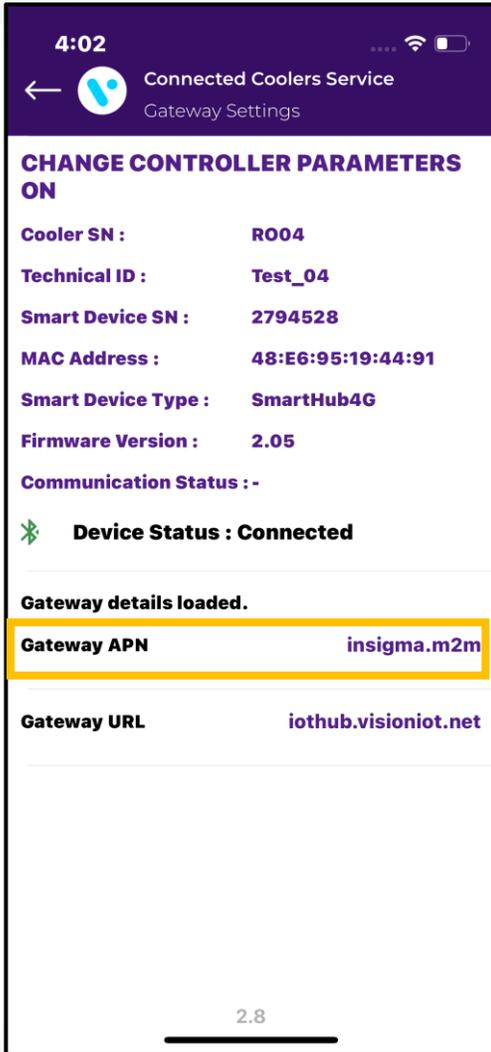


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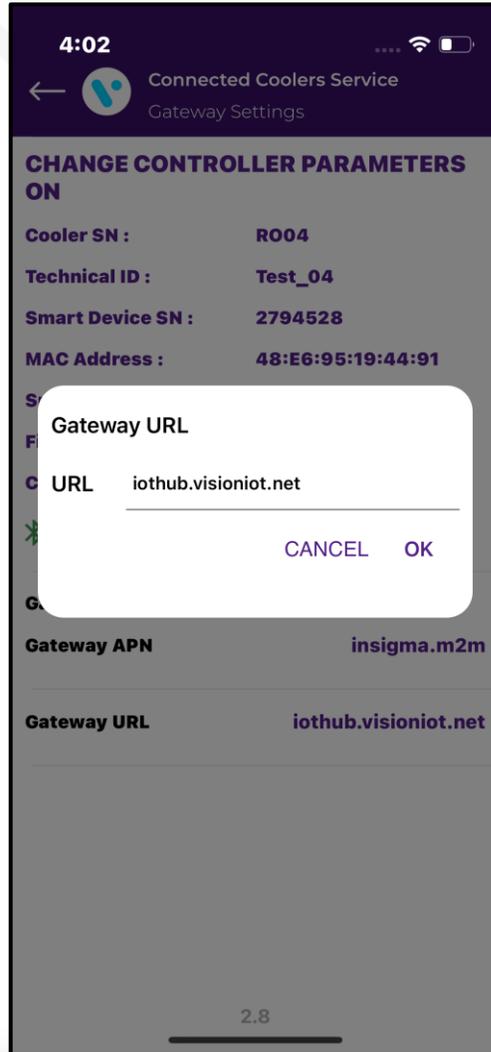
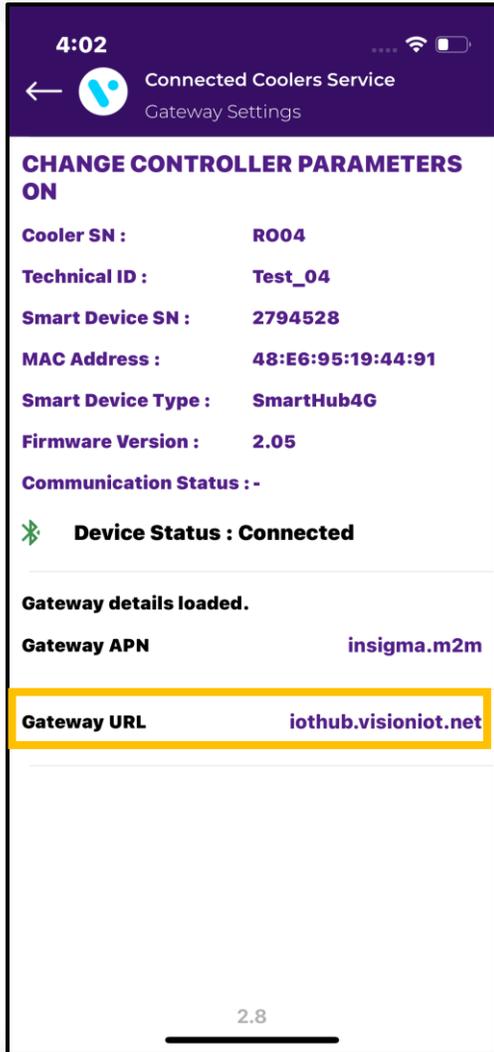
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GATEWAY APN

- By tapping on the parameter, the user can change the values of the gateway APN value, and after successfully changing the APN, a success message will appear.





GATEWAY URL

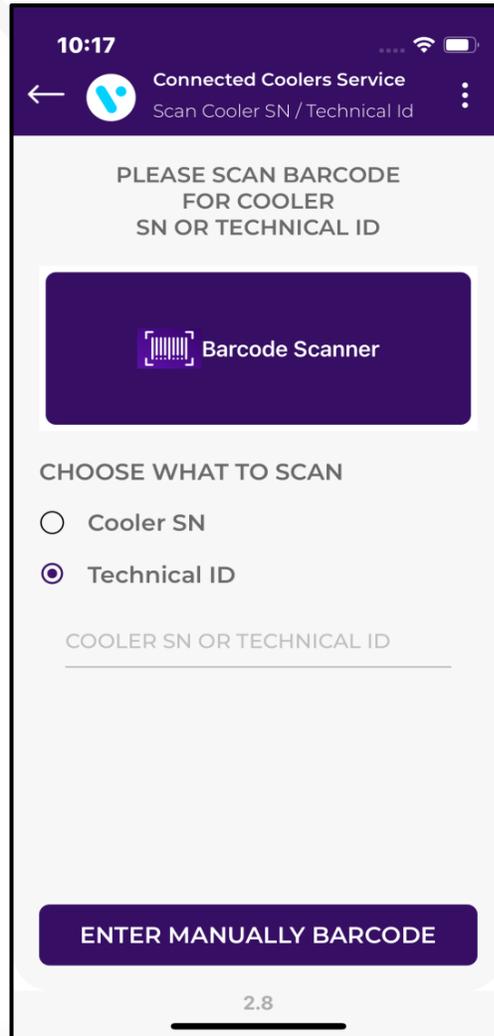
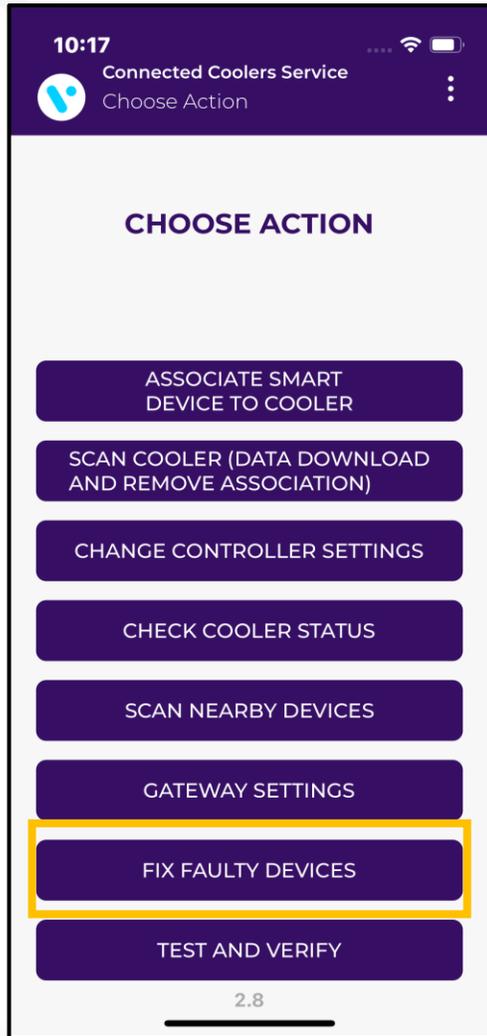
- By tapping on the parameter, the user can change the values of the gateway URL value and after successfully changing the URL, a success message will appear.



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FIX FAULTY DEVICES



- Use CHECK COOLER STATUS to check specific smart device current sensor data, FW version info, and DFU functionality if the latest Firmware is available for the Scanned Cooler.
- Users can identify assets by SCAN BARCODE by Cooler SN or Technical ID. The user can also search by ENTER MANUALLY BARCODE of Cooler SN or Technical ID.



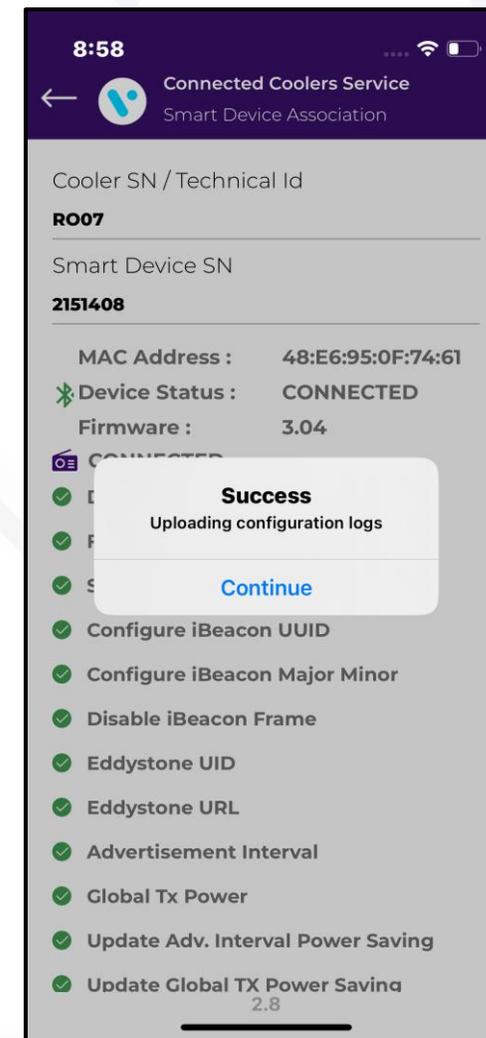
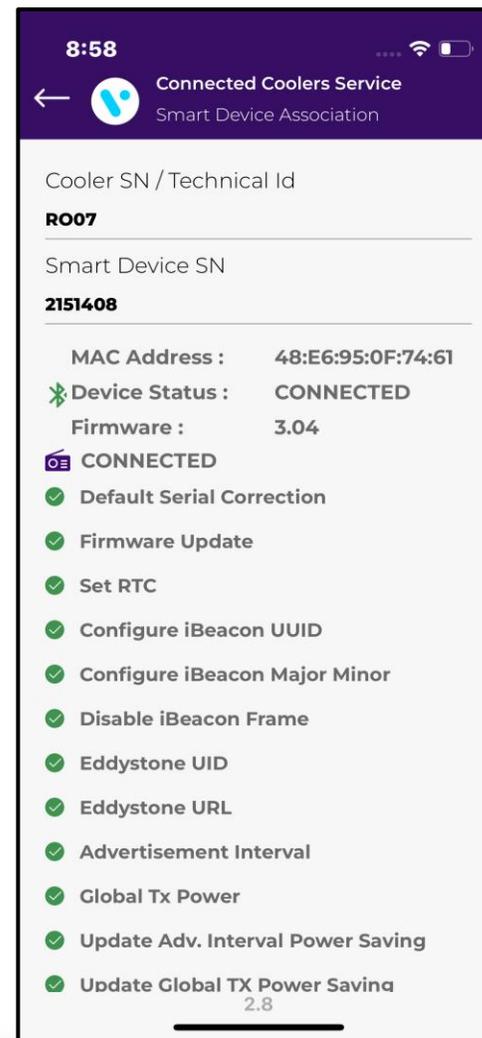
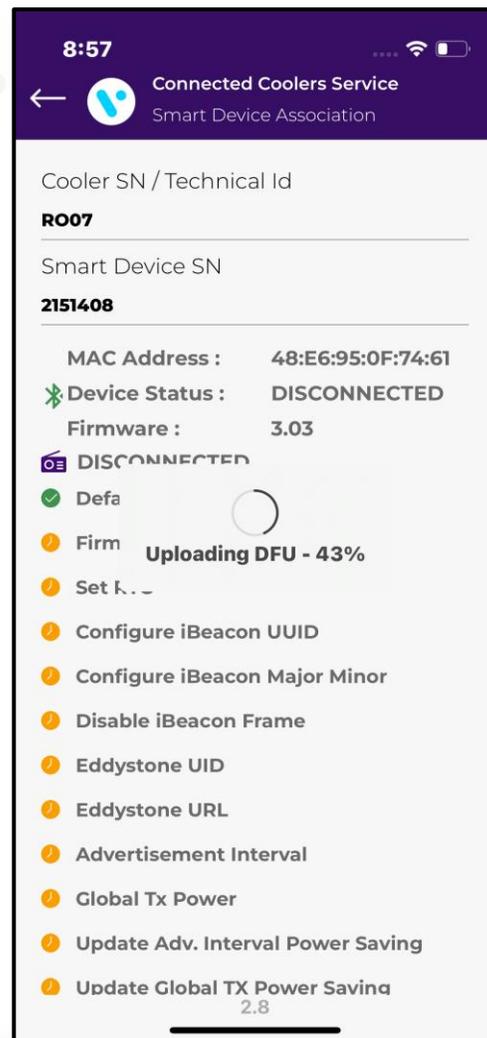
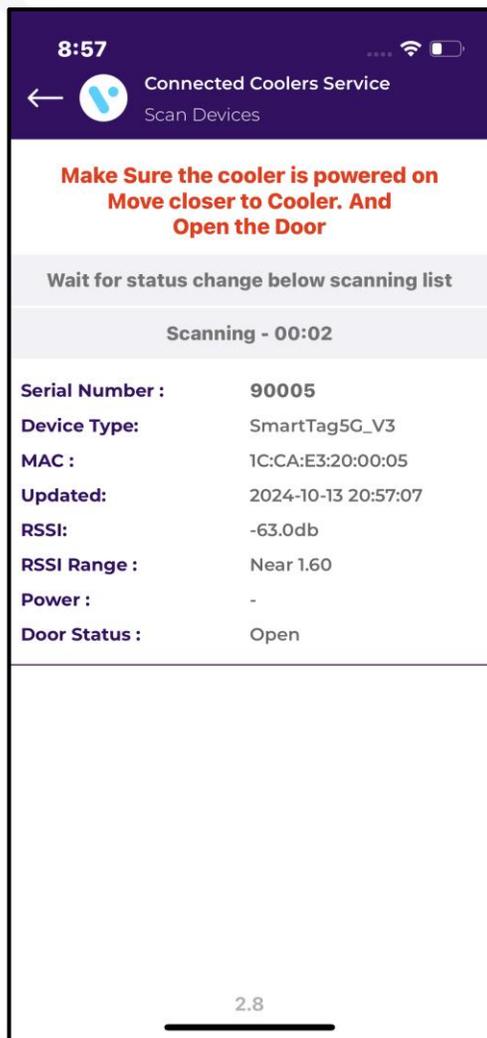
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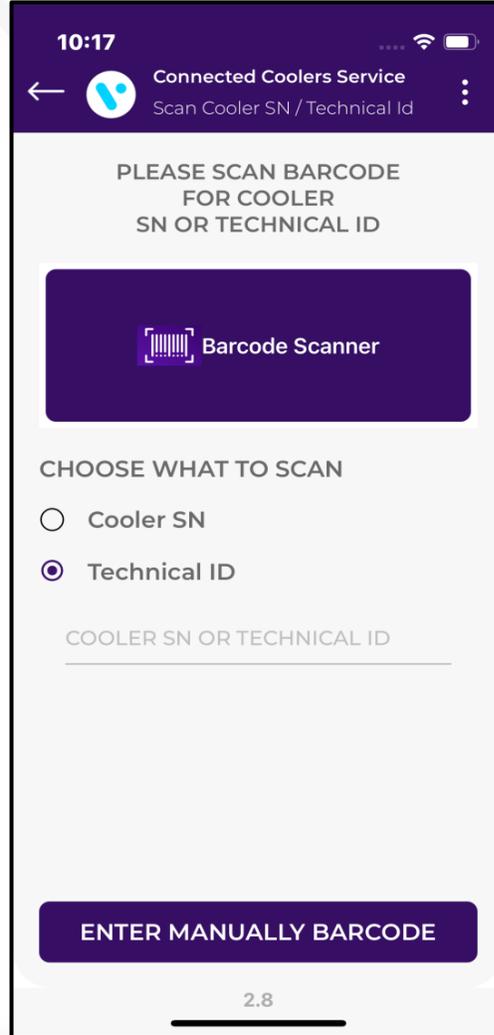
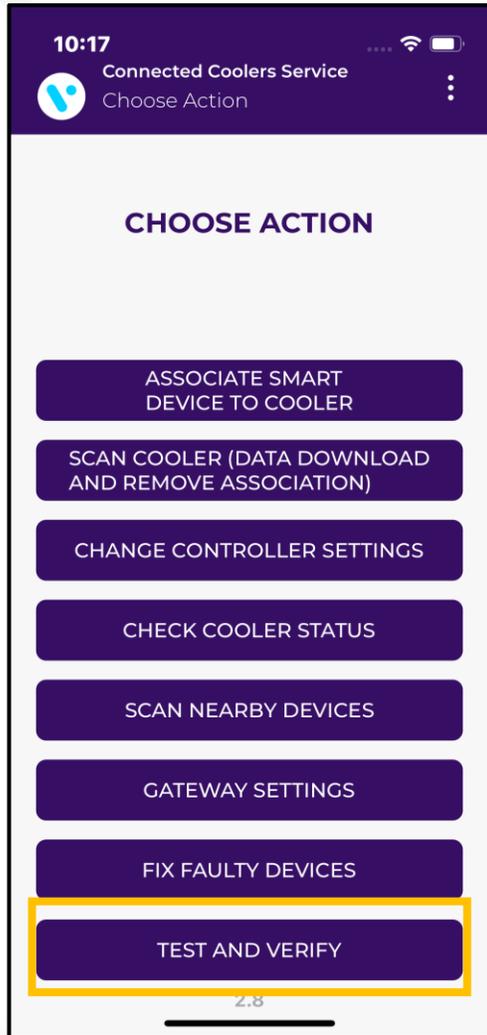
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- The Scanned Device will be Corrected with the actual smart device serial number and Upgrade to the Latest Firmware Update if the Update is available and set the device configuration.



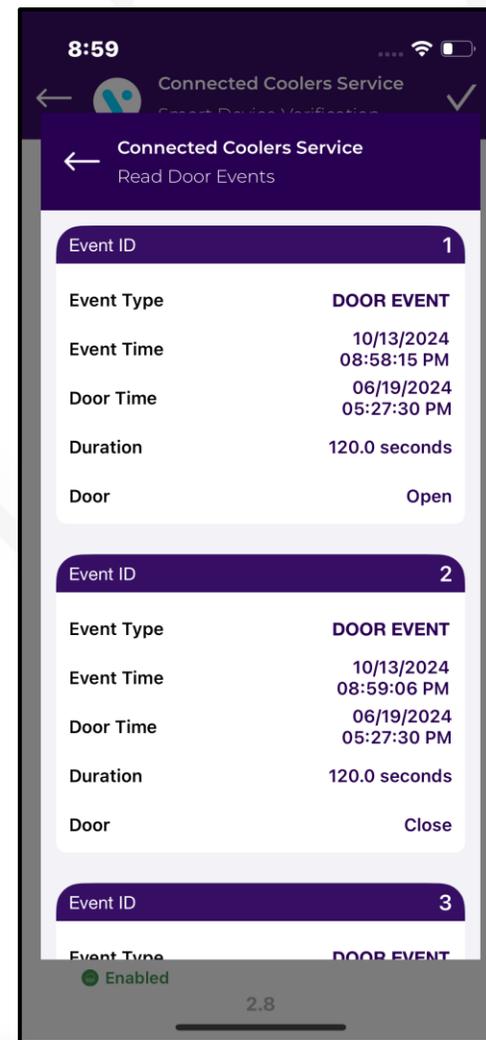
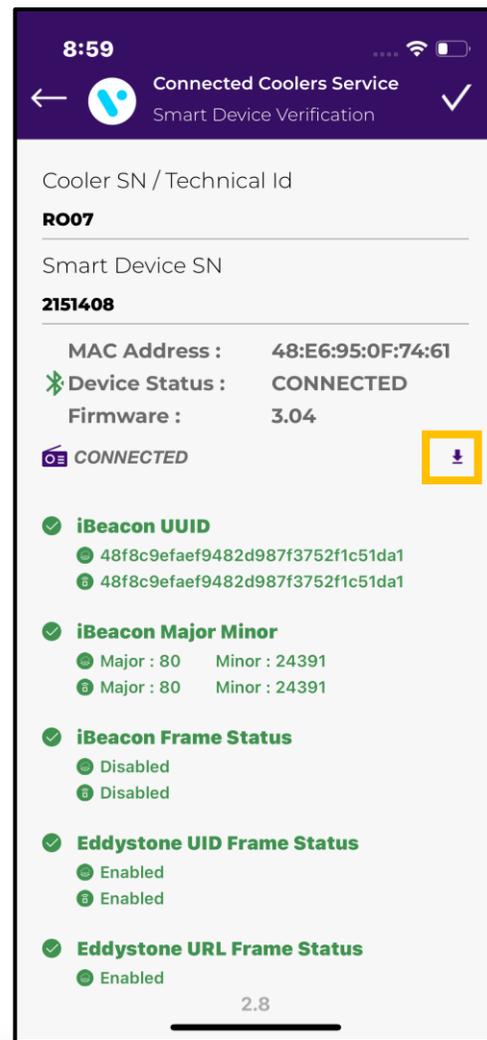
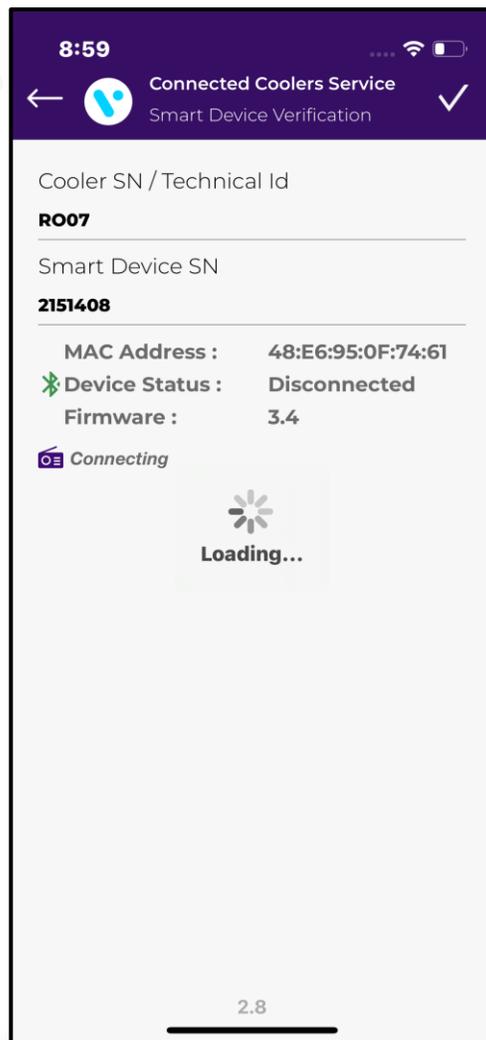
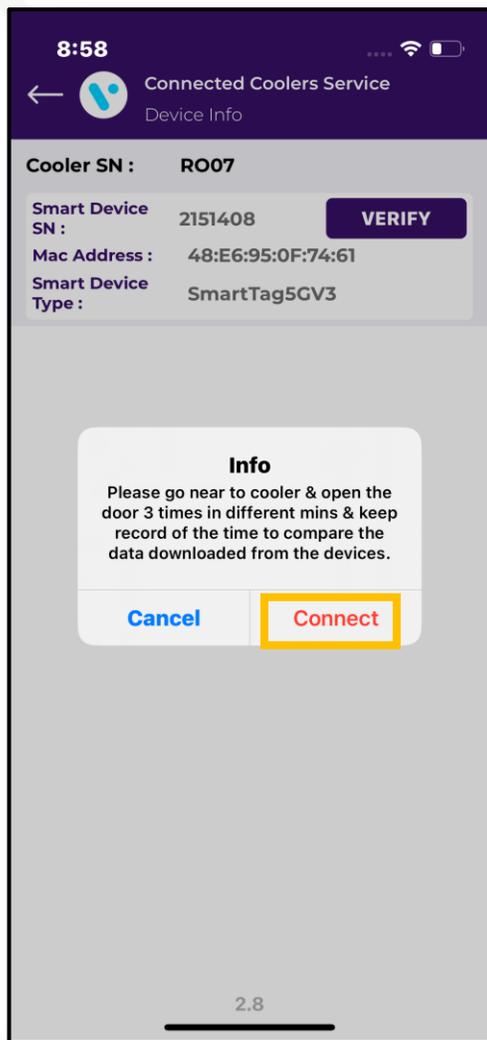
TEST AND VERIFY



This feature involves verifying the fixed devices after faulty fix features to verify the ibeacon and Eddystone Advertisement frame values.



- After giving the Door Cycle, the device will show the Advertisement frame values in comparison with Smart device and Cloud values. Pressing on the Download Event button, the user can verify the Door Event Verification by logging Door Events.



MESSAGES – SCAN COOLER MESSAGES

DETAILED MESSAGE	MESSAGE CODE	REMARK
Cooler SN or Technical ID <Cooler SN> is associated with Gateway <GW SN>	Error 101	If Cooler is available in the portal and not associated with any smart device but associated with any gateway.
Cooler SN or Technical ID <Cooler SN> is associated with Smart Device <SD SN>	Error 102	If Cooler is available in the portal and not associated with any gateway but associated with any smart device.
Cooler SN or Technical ID <Cooler SN> is associated with Gateway <GW SN> and Smart Device <SD SN>	Error 103	If Cooler is available in the portal but associated with Smart Device and the gateway.
Cooler SN or Technical ID <Cooler SN> does not exist in portal	Error 104	If the cooler does not available in the portal.
Duplicate Cooler SN on cloud, try with the Technical ID or check with the Support Staff	Error 110	Duplicate Cooler SN on a cloud, try with the Technical ID or check with the Support Staff.
Duplicate Technical ID on cloud, try with the Cooler SN or check with the Support Staff	Error 111	Duplicate Technical ID on a cloud, try with the Cooler SN or check with the Support Staff.



MESSAGES – OK/SUCCESS MESSAGES

DETAILED MESSAGE	MESSAGE CODE	REMARK
No Association Data Is Available For Upload	OK	Shown when there is no data for upload.
All Association Data Was Uploaded Successfully	OK	Shown when all association data is uploaded.
There Are No Failed Associations	OK	Shown on the failure association info screen when there are no associations that have failed.
Smart Device <SD SN> Is Associated Successfully To Cooler <Cooler SN>	OK	Shown after successful association.



MESSAGES – ALERTS MESSAGES

DETAILED MESSAGE	MESSAGE CODE	REMARK
You Must Upload Association Data In Order To Logout	ALERT 50	Shown when the user presses logout but offline associated data is available.
Do You Want To Upload Association Data To Avoid Missing Data?	ALERT 51	Shown on the device selection screen when offline associated data is available.
Please Select What Smart Device You Want To Associate	ALERT 52	Shown on the device selection screen when the user does not select any device option for the association.
No Associations Were Uploaded	ALERT 53	Shown on successful association info when no successful info is there.
Cooler Serial Number Is Not Scanned	ALERT 54	Shown on the cooler SN screen when the user canceled the barcode reading.
Smart Device Serial Number Is Not Scanned	ALERT 55	Shown on the smart device SN screen when the user canceled the barcode reading.
You Must Upload Association Data	ALERT 56	Shown on the device selection screen when offline data is available.



MESSAGES – ERROR MESSAGES

DETAILED MESSAGE	MESSAGE CODE	REMARK
The Barcode Scanner Is Not Supported	ERROR 50	Shown on scan cooler SN and scan smart device SN screen if the cell phone does not support the barcode scanner.
Smart Device Is Not Available For Association	ERROR 51	Shown on scan smart device SN screen when smart device not found in unassigned list.
Smart Device Is Already Associated	ERROR 52	Shown on the scan smart device SN screen if the smart device is already associated.
Smart Device Serial Number Is Not Valid	ERROR 53	Shown on the scan smart device SN screen if the smart device SN is not valid.
Cooler Serial Number Was Not Scanned	ERROR 54	Shown on scan cooler SN when the user cancels the barcode scanning or any issue while barcode scanning arises.
Cooler Has Another Device Associated To It	ERROR 55	Shown on the scan cooler SN screen if the cooler has a smart device already associated with it.
Please Enter Cooler Serial Number	ERROR 56	Shown on the scan cooler SN screen when in manual mode for cooler SN and the user presses the save button without entering the cooler SN.
Please Enter Smart Device Serial Number	ERROR 57	Shown on the scan smart device SN screen when in manual mode for smart device SN and the user presses the save button without entering the smart device SN.
Smart Device Configuration Failed, Please Try Again	ERROR 58	Shown on the association screen when a command fails.
Smart Device Configuration File Missing	ERROR 59	Shown on the association screen when configuration JSON missing for the smart device.



DETAILED MESSAGE	MESSAGE CODE	REMARK
Not All Association Data Was Uploaded Successfully	ERROR 60	Shown when some associations failed to be uploaded.
Smart Device Not Found, Please Try To Wake Up The Smart Device And Try Again	ERROR 61	Shown on the association screen when the application is not able to connect to the smart device.
Session Expired, Please Check Your Internet Connection And Login Again	ERROR 62	Shown when user session expired (token expired) on the server.
Please Check Your Internet Connection And Try Again	ERROR 63	Shown when wi-fi and mobile data are off, and the user calls the API.
Cannot Connect To The Smart Device, Please Change The Smart Device	ERROR 64	Shown on the association screen when the smart device connection is not working (when the device was found but did not connect to the phone after the 2nd retry).
Cannot Connect To The Server, Please Try Again	ERROR 65	Shown on login and upload association data screen when API calling in between timeout happen or any server connection error.
Cooler Serial Number Is Not Valid	ERROR 66	Shown on cooler SN screen when the cooler serial number is not valid.
Invalid Response From The Server	ERROR 67	Shown on the uploading association when the server gives the invalid response.
Device Is Not Connected, Please Connect Again	ERROR 68	Shown on the association screen when we are trying to execute the command, and the device is not connected.
Device Configuration Not Available	ERROR 69	Shown when smart device type configuration is not found for the device.





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Thank You!